

[REDACTED]

[REDACTED]

[REDACTED]

3. Scope of Work

PRODUCTS AND SERVICES

3.1 Contractor will provide services as described above in 2.3.

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

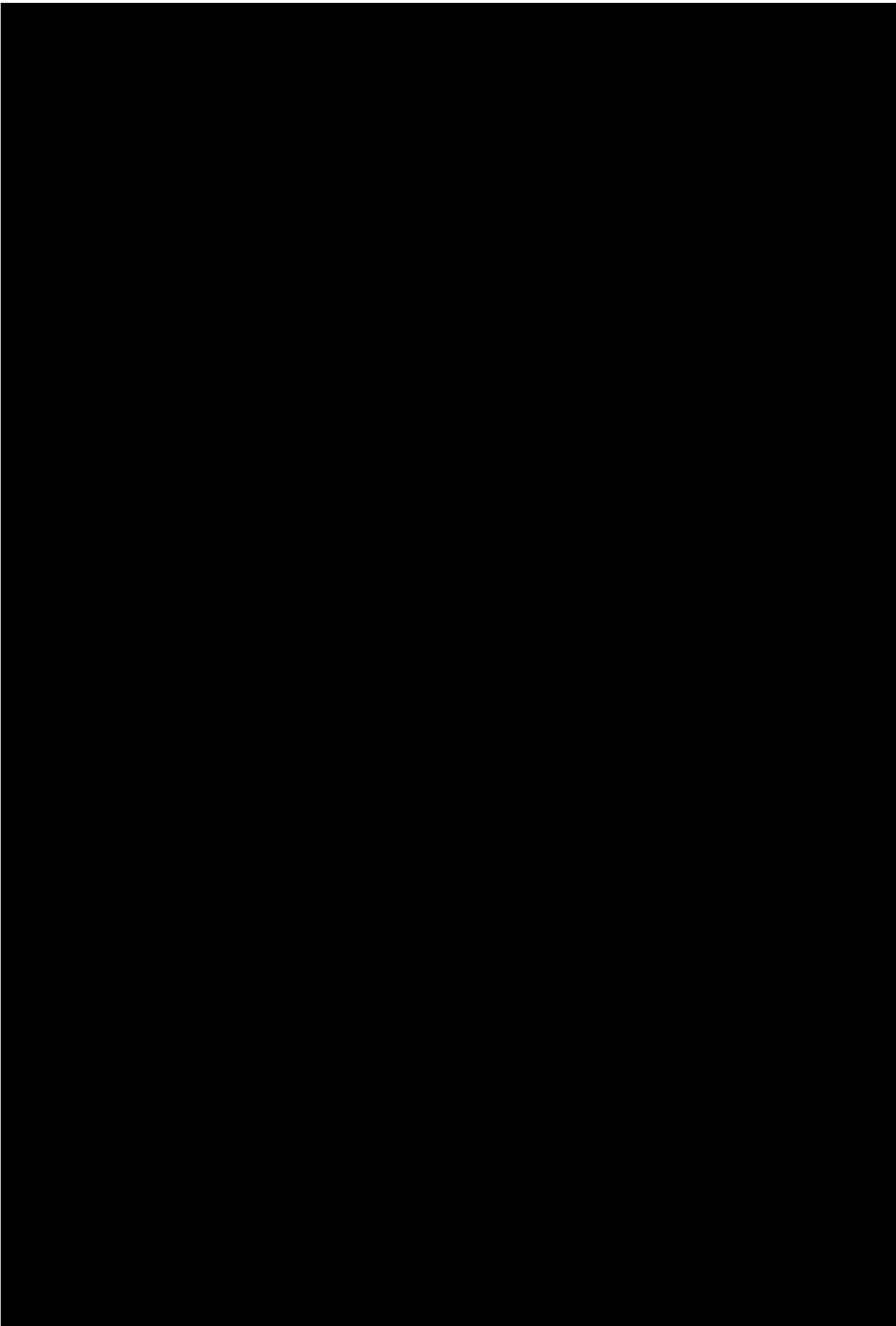
OVERVIEW OF DELIVERABLES

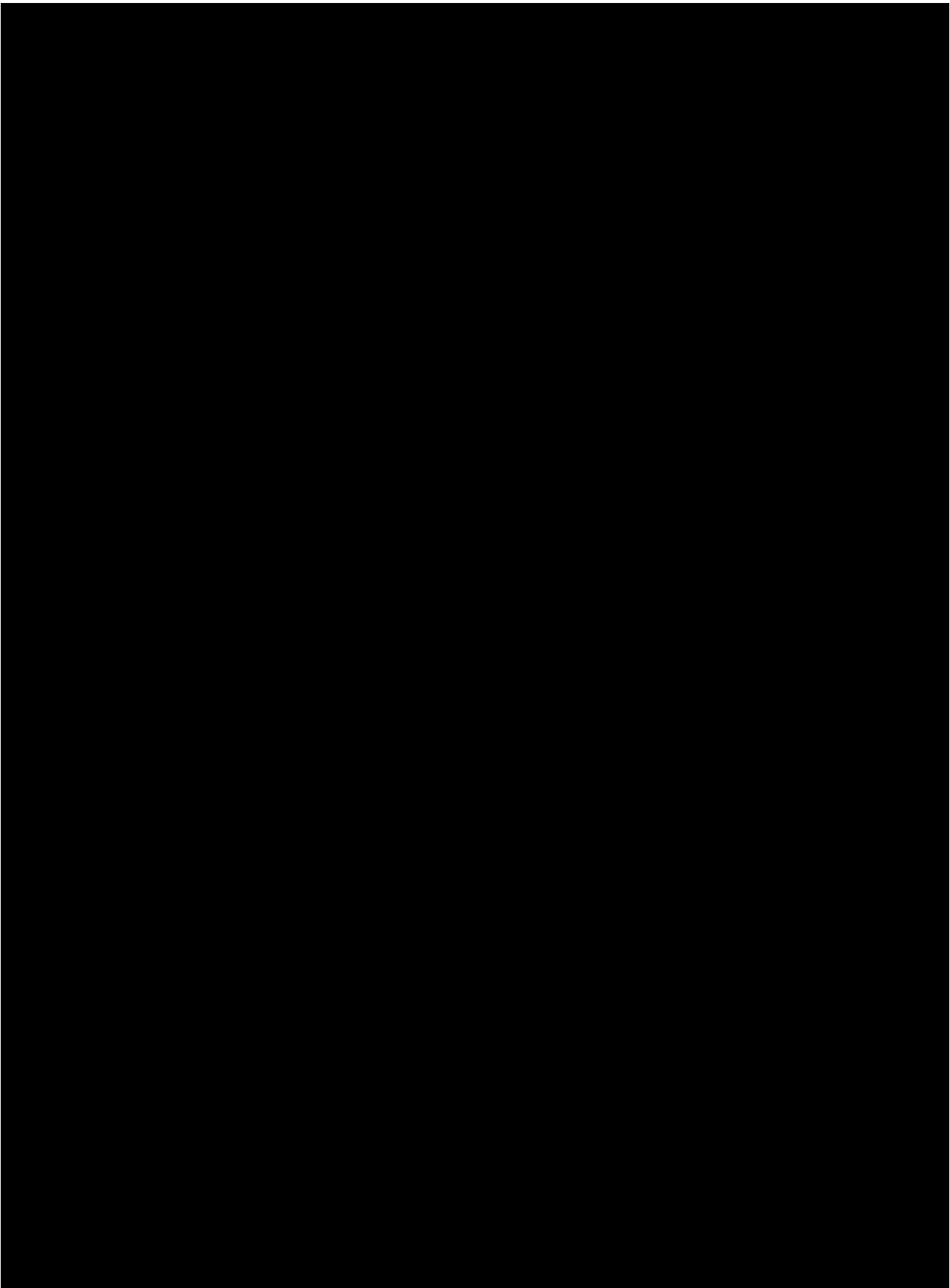
List of Deliverables

3.6 Table 3 - Deliverables below sets out:

- a) the Deliverables that the Contractor is required to deliver to the Customer during Stage 1; and
- b) whether the Deliverable is subject to Acceptance Testing.

[REDACTED]





OTHER SERVICES

3.8 In addition to the Services set out in this Customer Contract, the Parties may agree further Professional Services to be provided by the Contractor from time to time, the charges for which shall be calculated in accordance with the Price Book set out in this PIPP.

CONTRACT PERIOD

3.9 The project's Commencement Date and the term of the Contract Period are set out in clause 2.4 of the Customer Contract and item 10 of Schedule 1 (General Order Form).

CONTRACT SPECIFICATIONS

3.10 The Contract Specifications for the OTS are set out in Schedule 3 (Service Level Agreement), this Schedule 12 (PIPP), the Customer's Request for Tender and the Contractor's response, clarifications and specification (each as described in Schedule 2 (Agreement Documents)).

4. Implementation

METHODOLOGY

4.1 The Contractor will deliver the Deliverables and the Services to the Customer in accordance with Table 3 – Deliverables, Attachment 12-4 and the Project Plan set out at Attachment 12-1 (Project Plan).

SITE ACCESS

[Redacted text block]

SITE IMPLEMENTATION

[Redacted text block]

ISSUES LOG

- 5.4 The Contractor shall create and maintain an issues log in respect of the delivery of the project. The issues log shall be updated on a weekly basis.

RISK MANAGEMENT PLAN

- 5.5 The Contractor shall create and maintain on a weekly basis a risk management plan in accordance with AS/NZS ISO 31000 Risk Management Standard or equivalent.

CHANGE MANAGEMENT

- 5.6 Any changes shall be made in accordance with the variations procedures stated in Schedule 4 – Variation Procedures, subject to clause 26.1 to 26.2 of the Customer Contract. Each Change Request must be agreed in writing and signed by both the Customer and Contractor to be valid.

6. Customer Supplied Items (CSI)

- [Redacted]
- [Redacted]
- [Redacted]
- [Redacted]
- [Redacted]
- [Redacted]
- [Redacted]
- [Redacted]

7. Specified Personnel

Contractor's Specified Personnel identity, roles and responsibilities

7.1 The following Contractor Personnel are Specified Personnel:

[REDACTED]

8. Customer Personnel

[REDACTED]

9. Customer Assistance

[REDACTED]

10. Subcontractors

[REDACTED]

■ [REDACTED]

■ [REDACTED]

11. Acceptance Testing

■ [REDACTED]

■ [REDACTED]

■ [REDACTED]

■ [REDACTED]

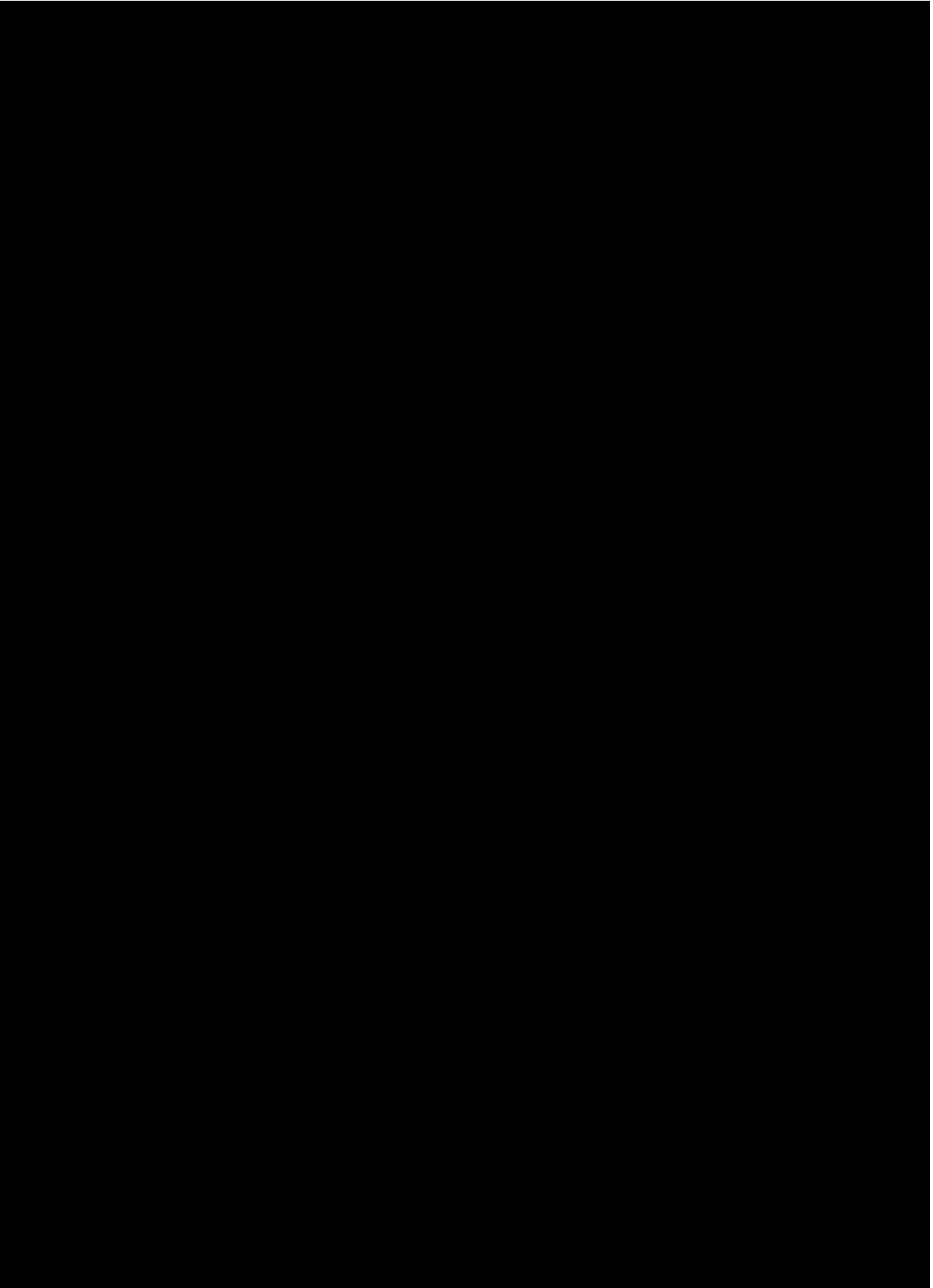
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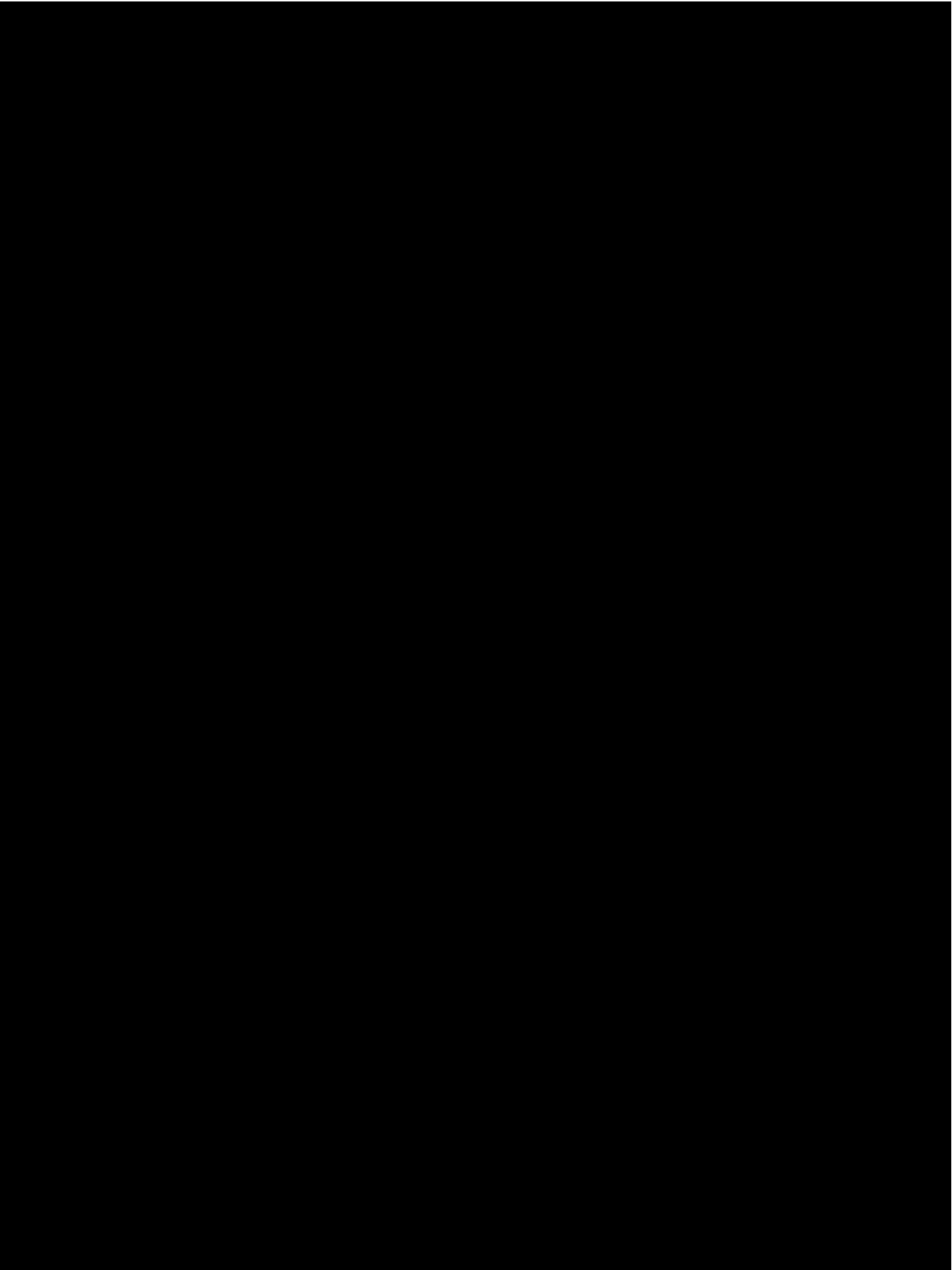
■ [REDACTED]

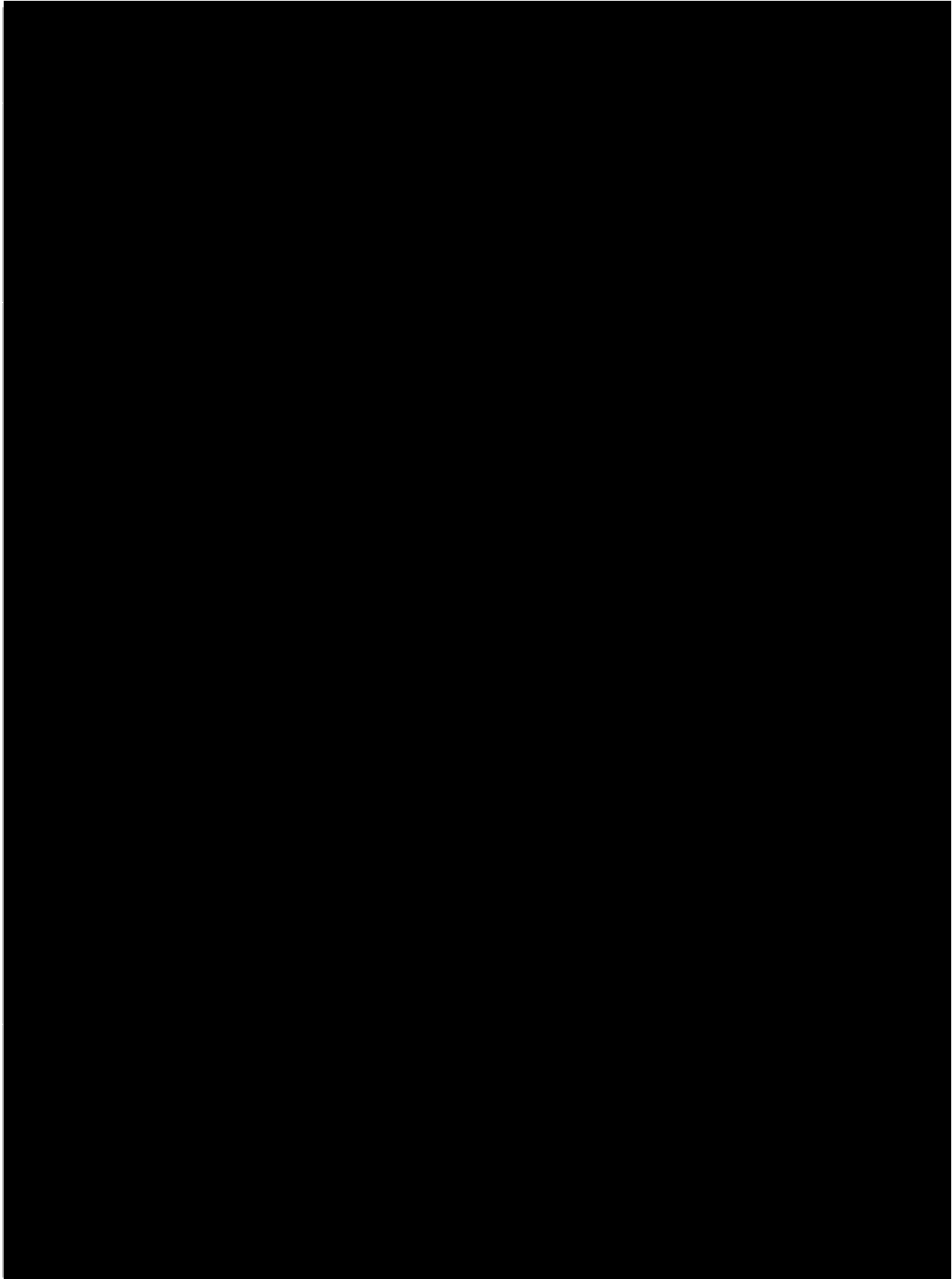
ACCEPTANCE

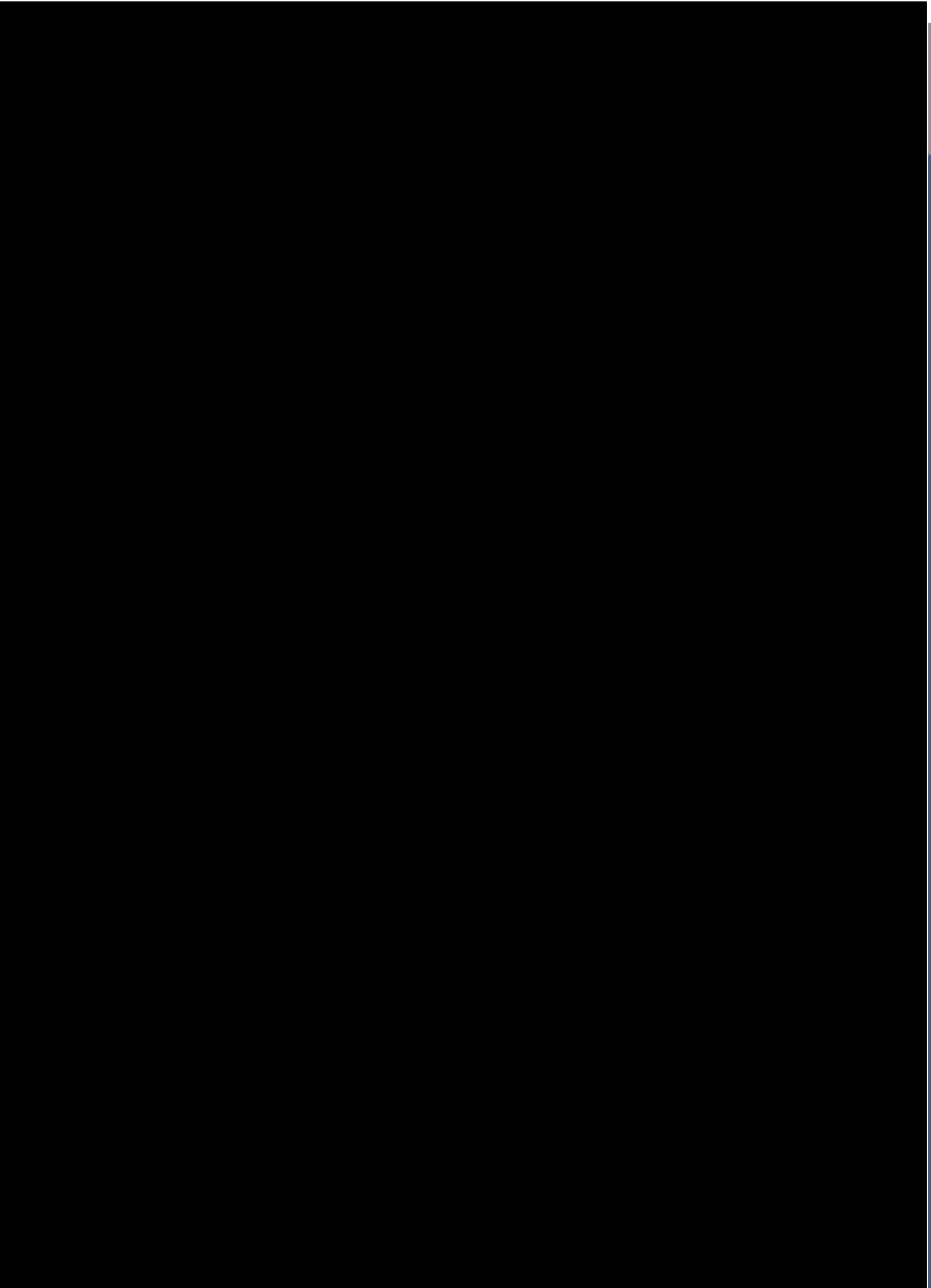
Table 5 – Acceptance Testing

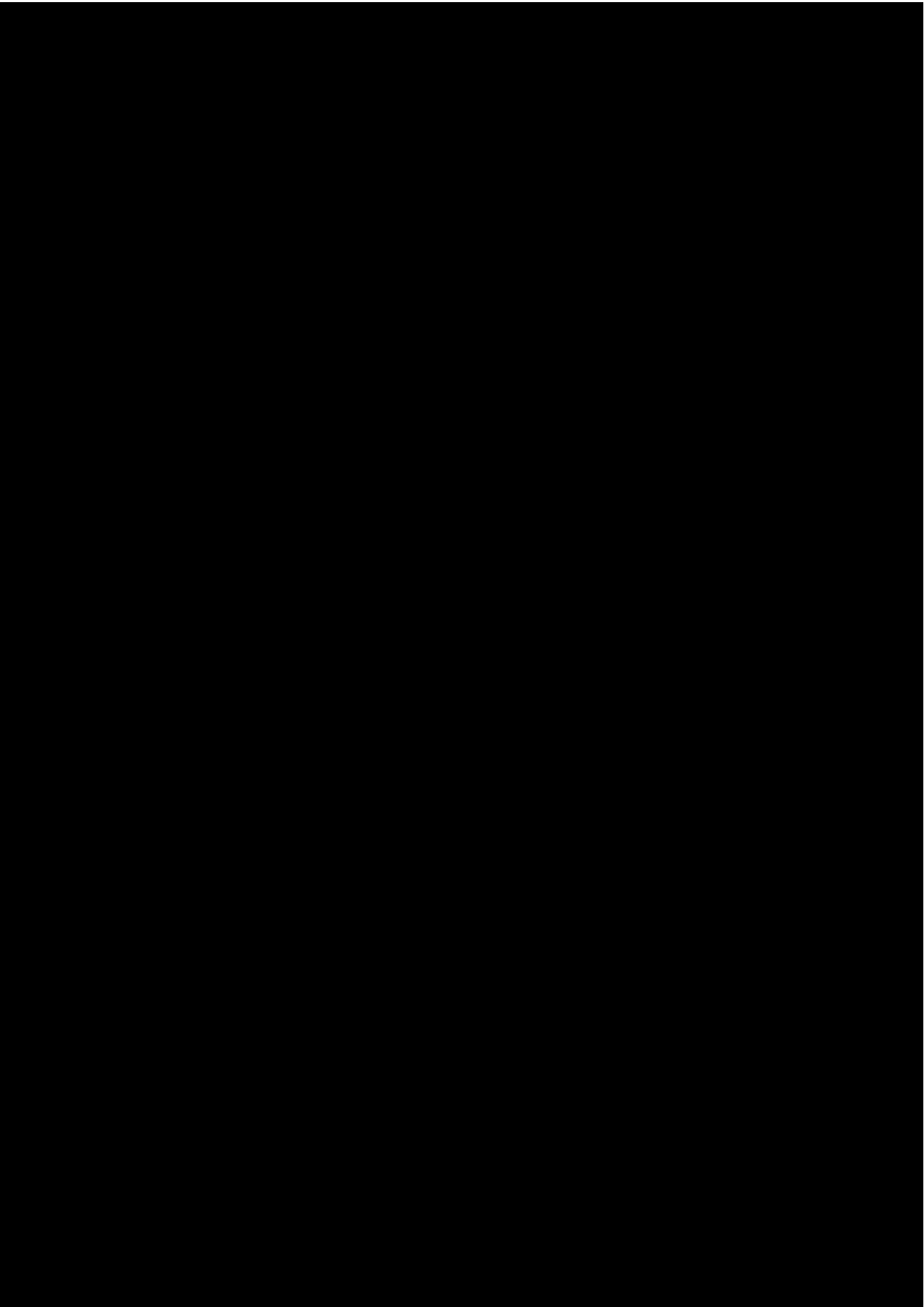
[REDACTED]









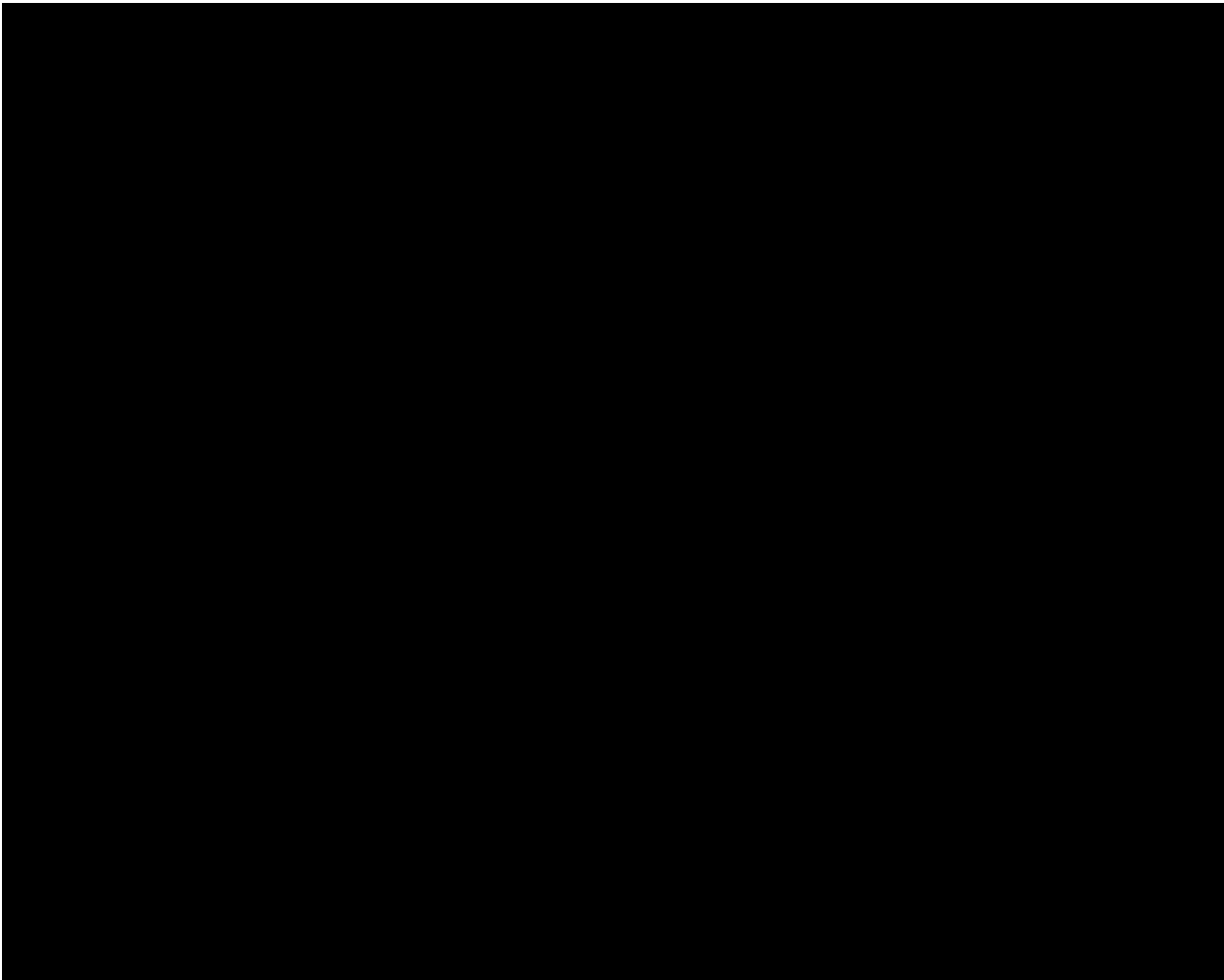


12. Project Plan

HIGH LEVEL PROJECT PLAN

A table with three rows, each consisting of a small black square followed by a long black horizontal bar, representing redacted content.

Table 6 – High Level Project Plan

A large rectangular area completely filled with black, representing redacted content for the main table.



DETAILED PROJECT PLAN

- [Redacted text block]
- [Redacted text block]
- [Redacted text block]
- [Redacted text block]
- [Redacted text block]
- [Redacted text block]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

13. Payment Plan

CONTRACT PRICE

[REDACTED]

[REDACTED]

[REDACTED]

BUSINESS MODEL

[REDACTED]

PAYMENT

[REDACTED]

[REDACTED]

[REDACTED]

TRANSITION OUT

[REDACTED]

TERMINATION FOR CONVENIENCE

[REDACTED]

14. Governance

- 14.1 The Governance structure and responsibilities are detailed in Schedule 3 (Service Level Agreement). The Authorised representatives for the Customer and the Contractor are detailed below:

AUTHORISED REPRESENTATIVE

Customer's Authorised Representative

- 14.2 [REDACTED]
Executive Director, Information Technology Services and CIO
Level 8, Parramatta Justice Precinct
160 Marsden Street
PARRAMATTA NSW 2150

[REDACTED]
ICT Program Director, Strategy to Reduce Adult Reoffending (SRR)
Digital Technology Services
NSW Department of Justice
Level 4, Henry Dean Building
20 Lee Street
Sydney NSW 2000

Contractor's Authorised Representative

- 14.3 [REDACTED]
Group Manager

[REDACTED]
Collaboration Specialist

[REDACTED]

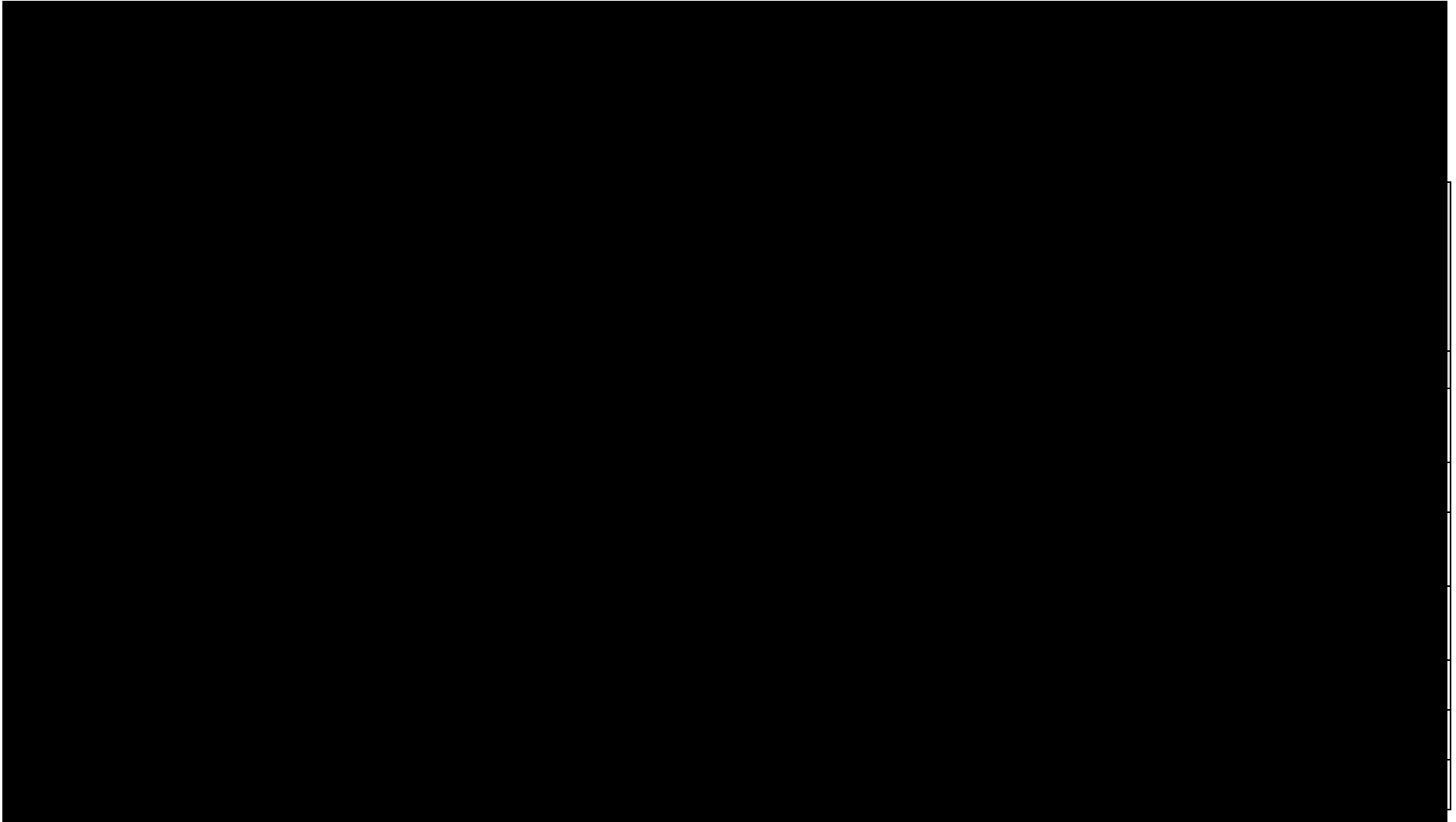
MANAGEMENT COMMITTEE

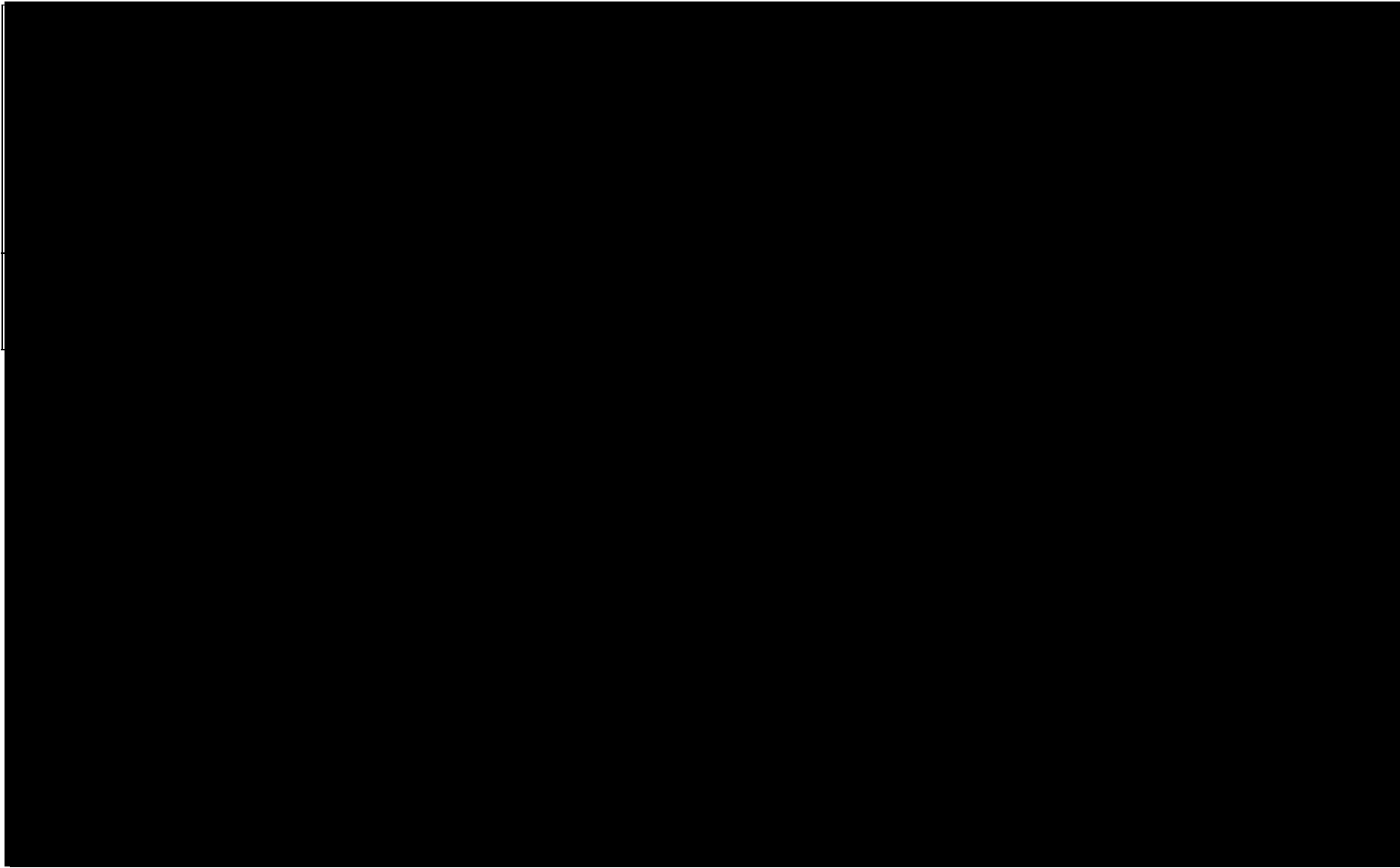
- 14.4 Details of the Management Committee are set out in Schedule 3 (Service Level Agreement).

Attachment 12-1 – Project Plan

To be attached to this Schedule 12 (PIPP) when agreed between the Parties pursuant to section 12.6 above.

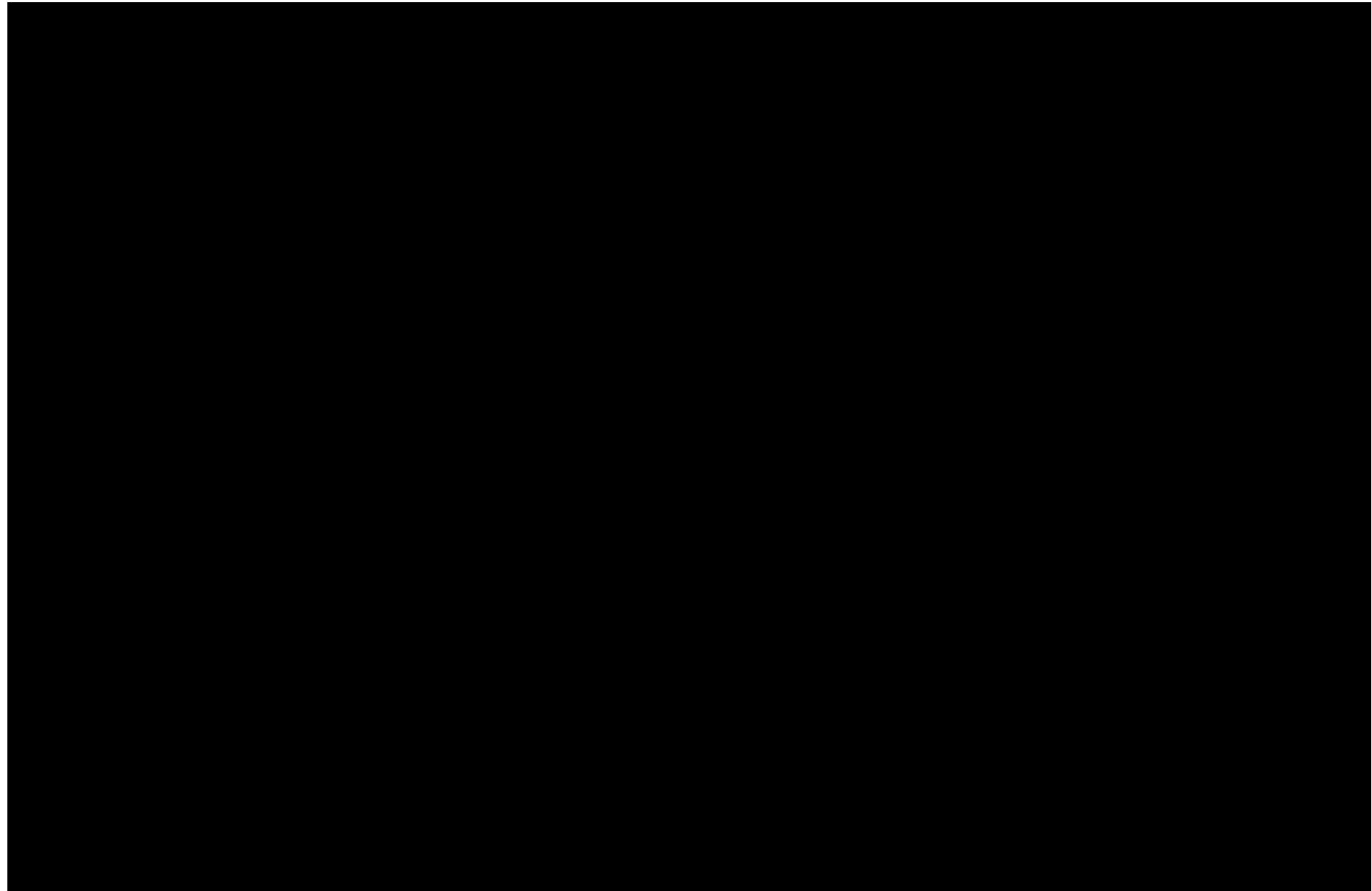
Attachment 12-2 Contract Price/Price Book

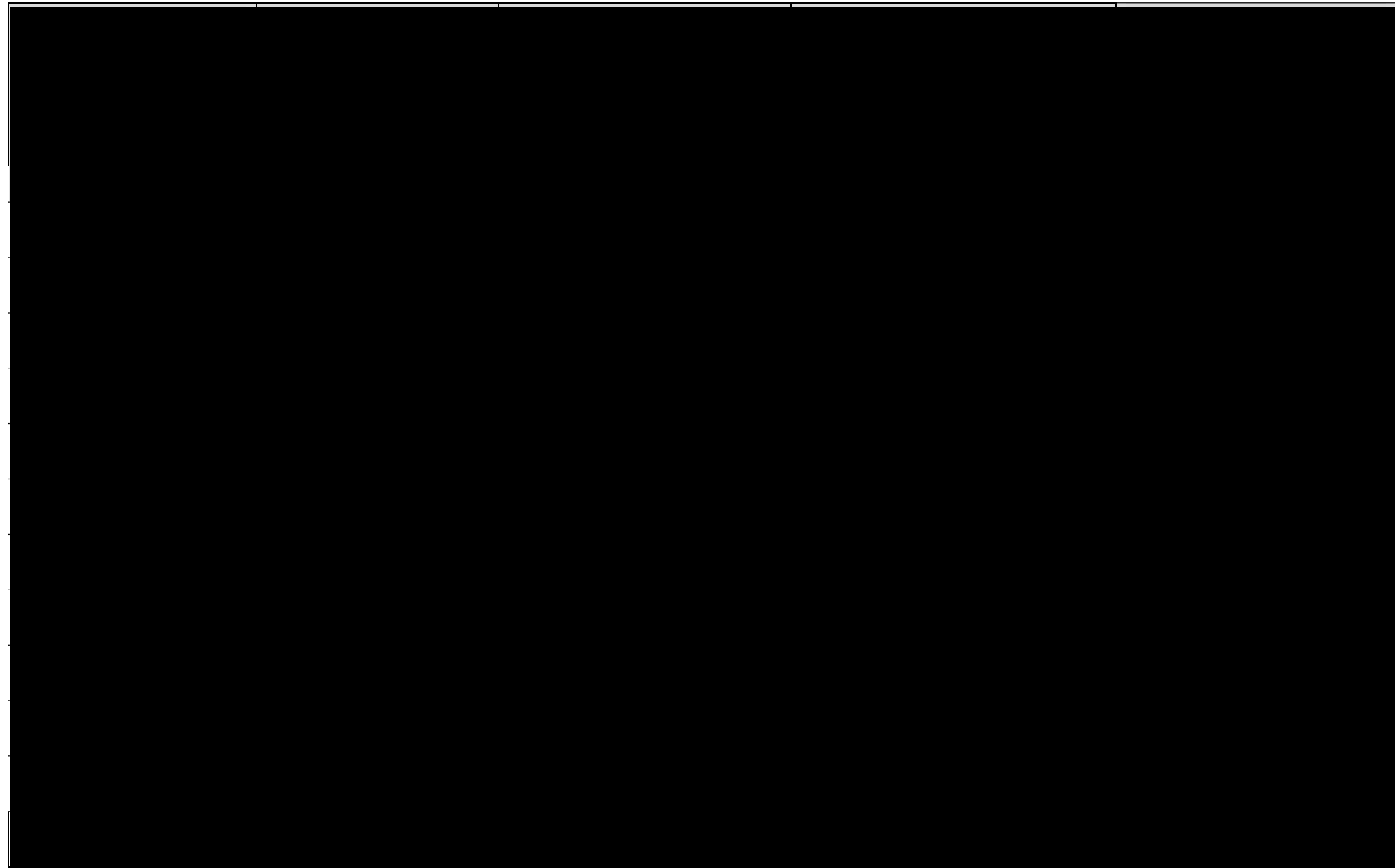


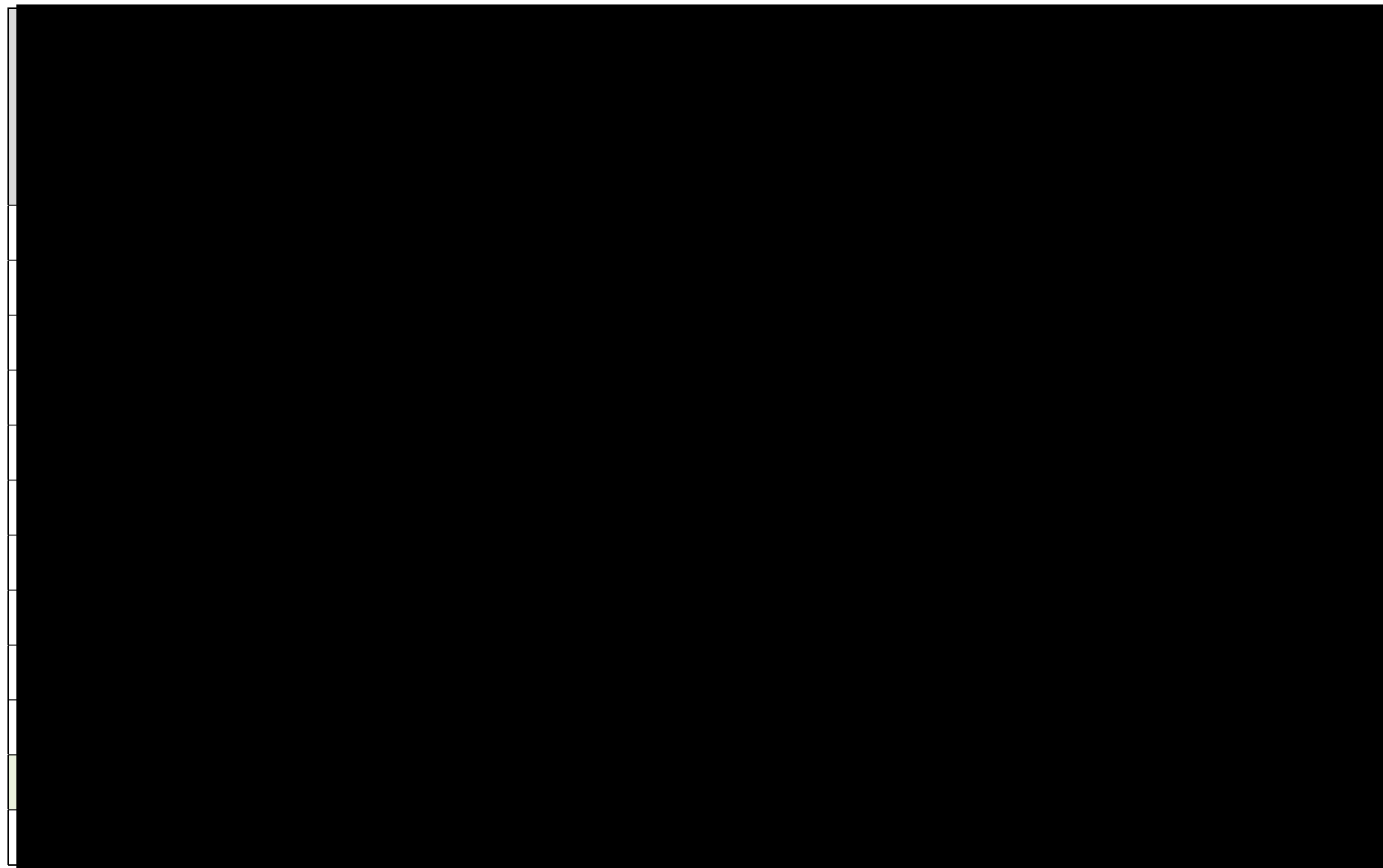


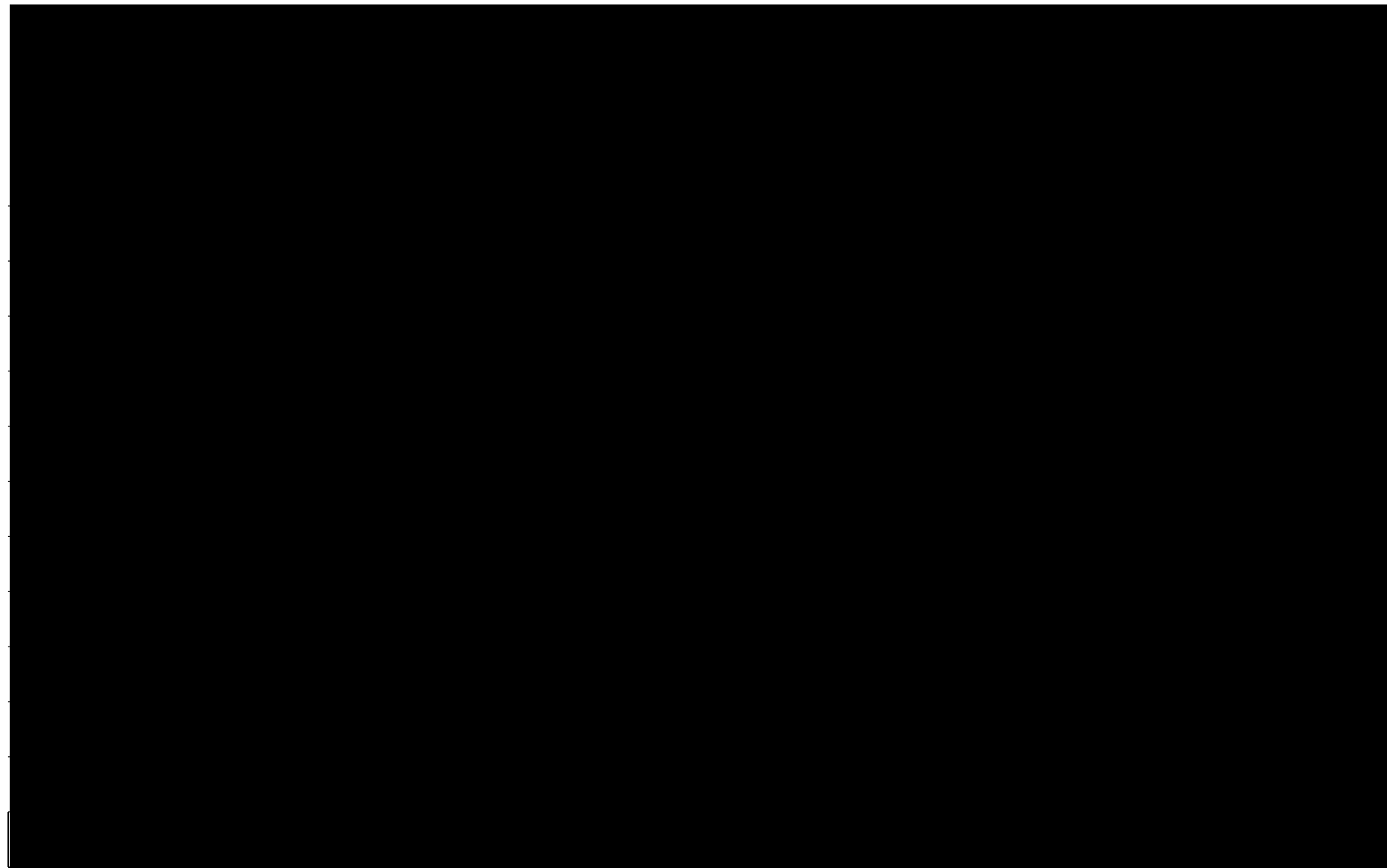


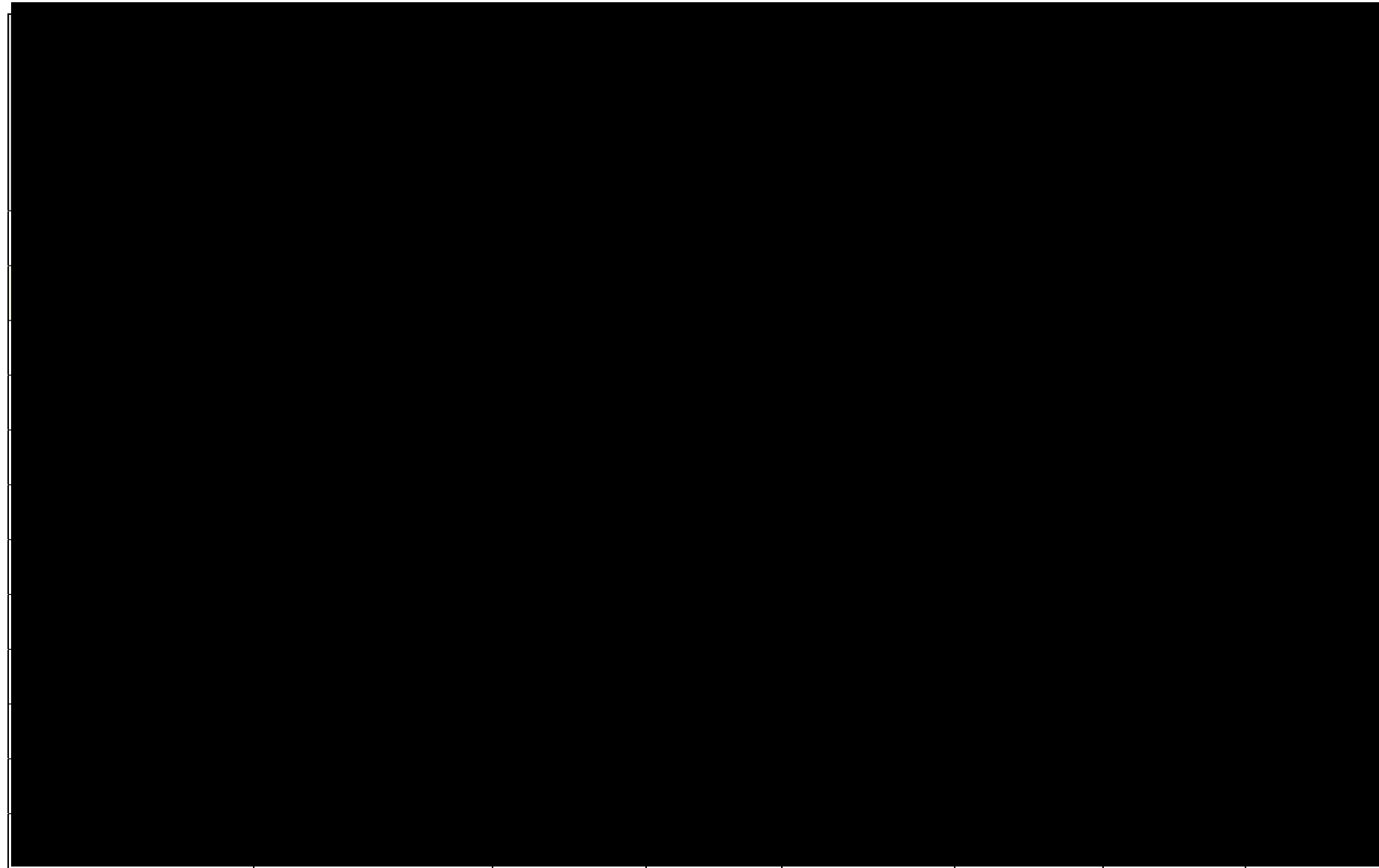


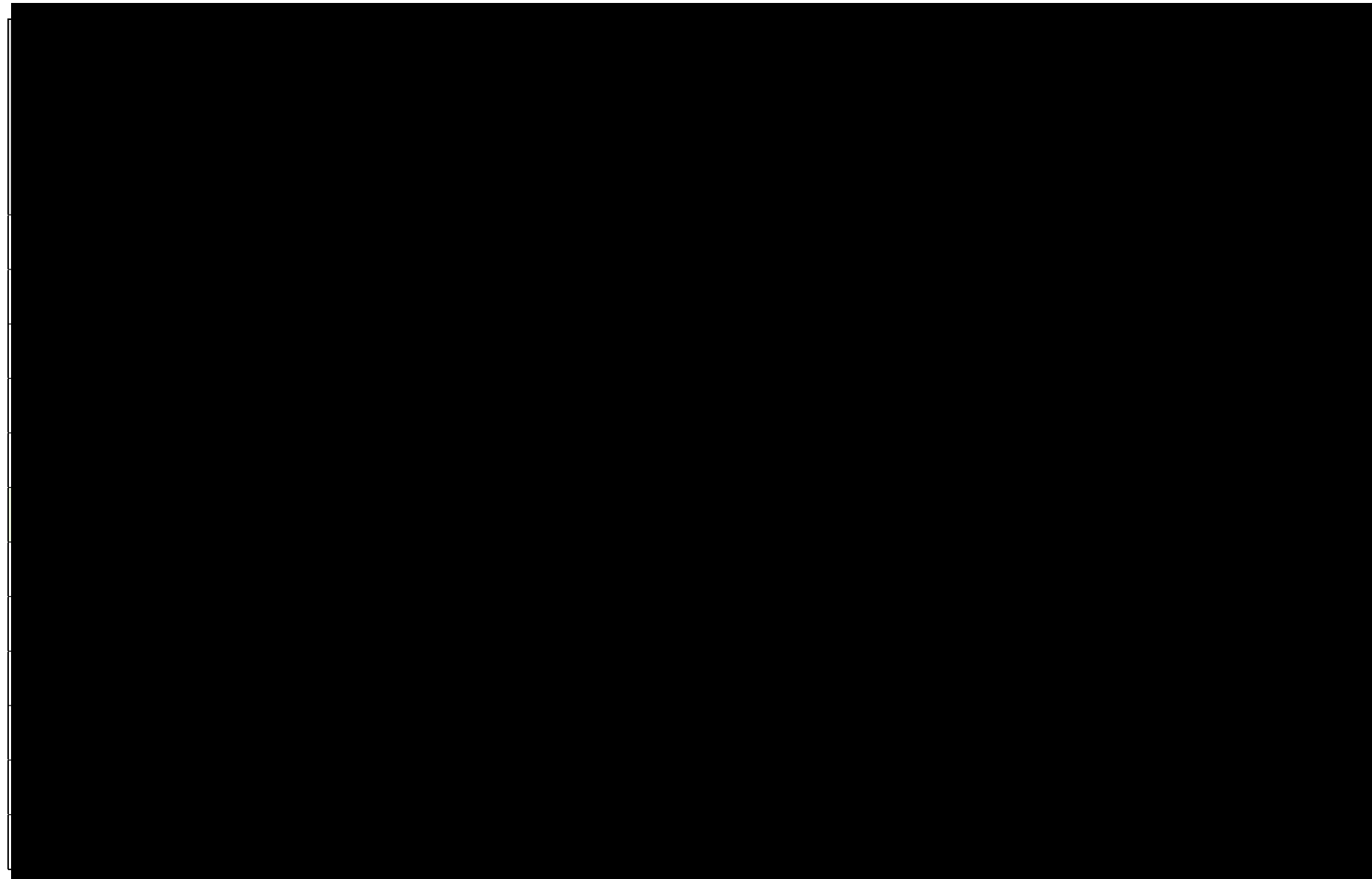




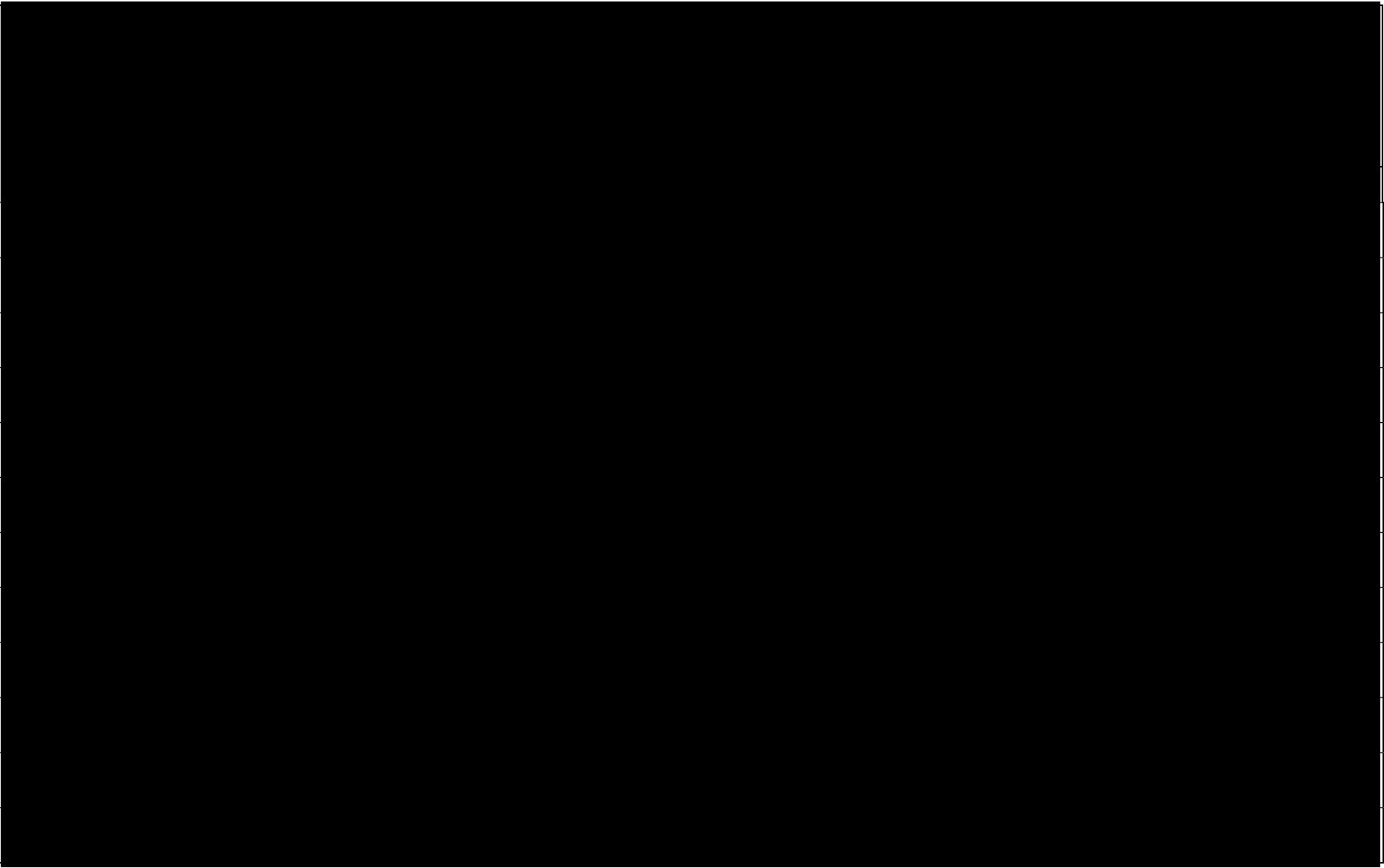


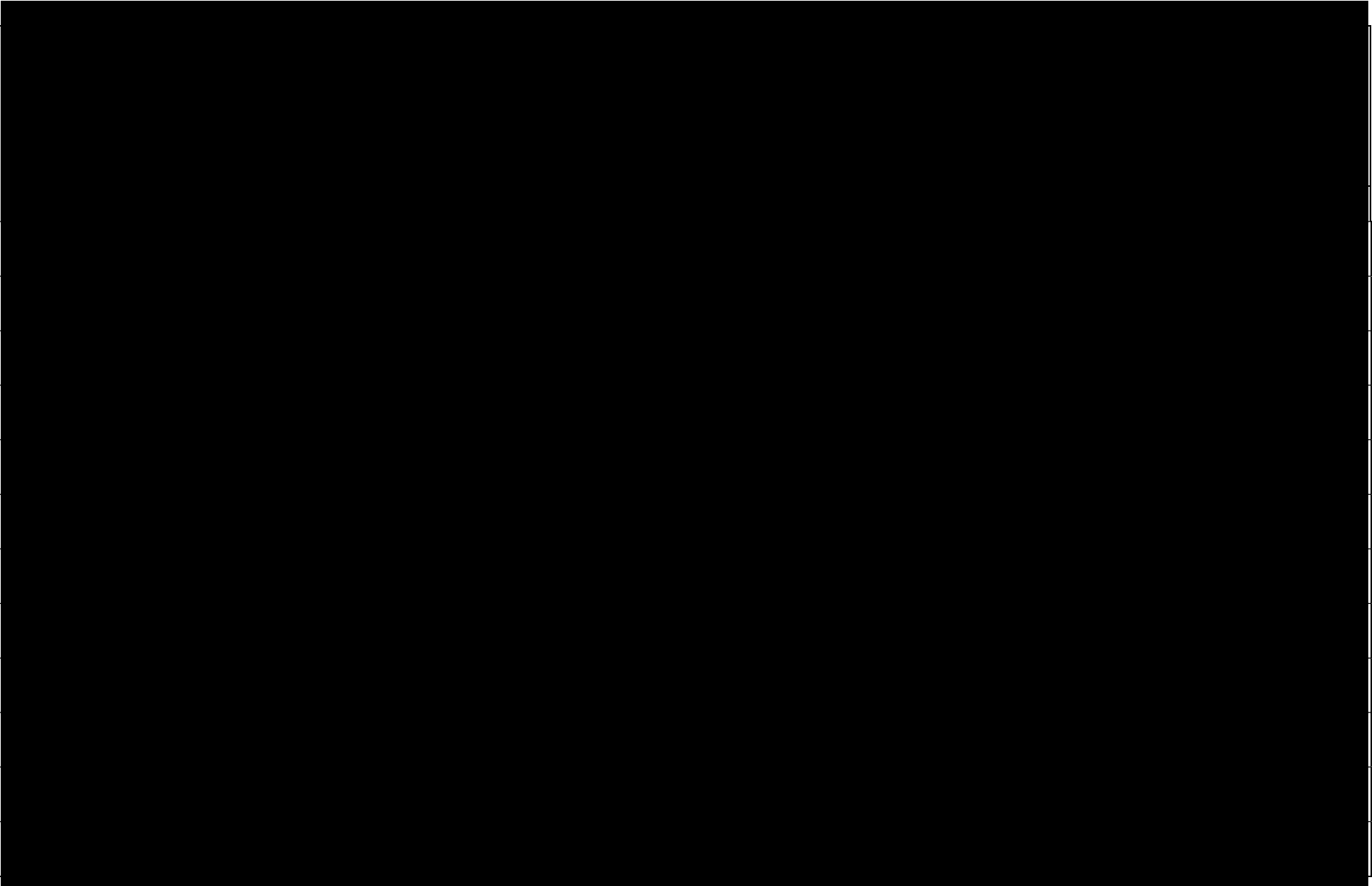




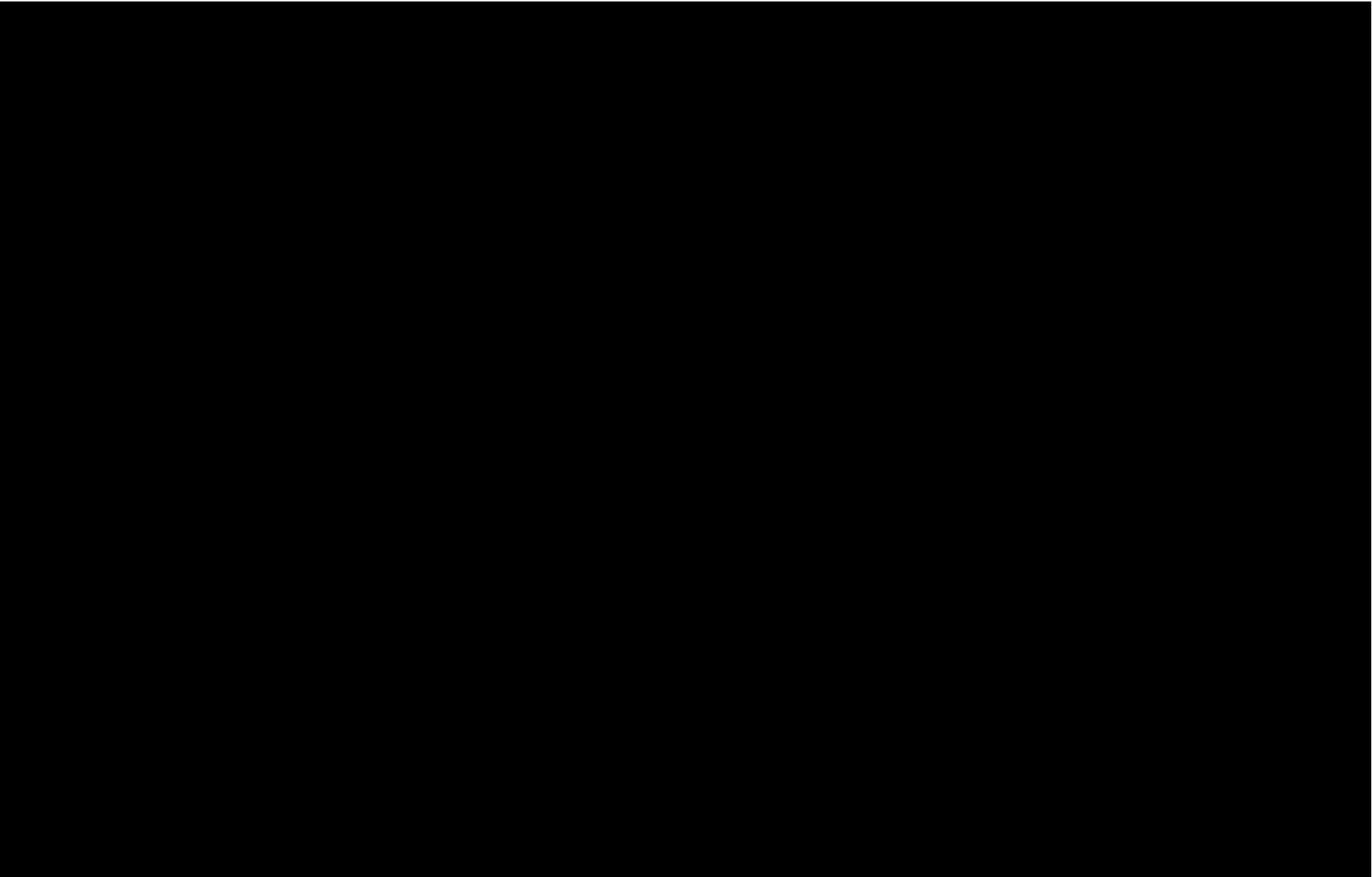


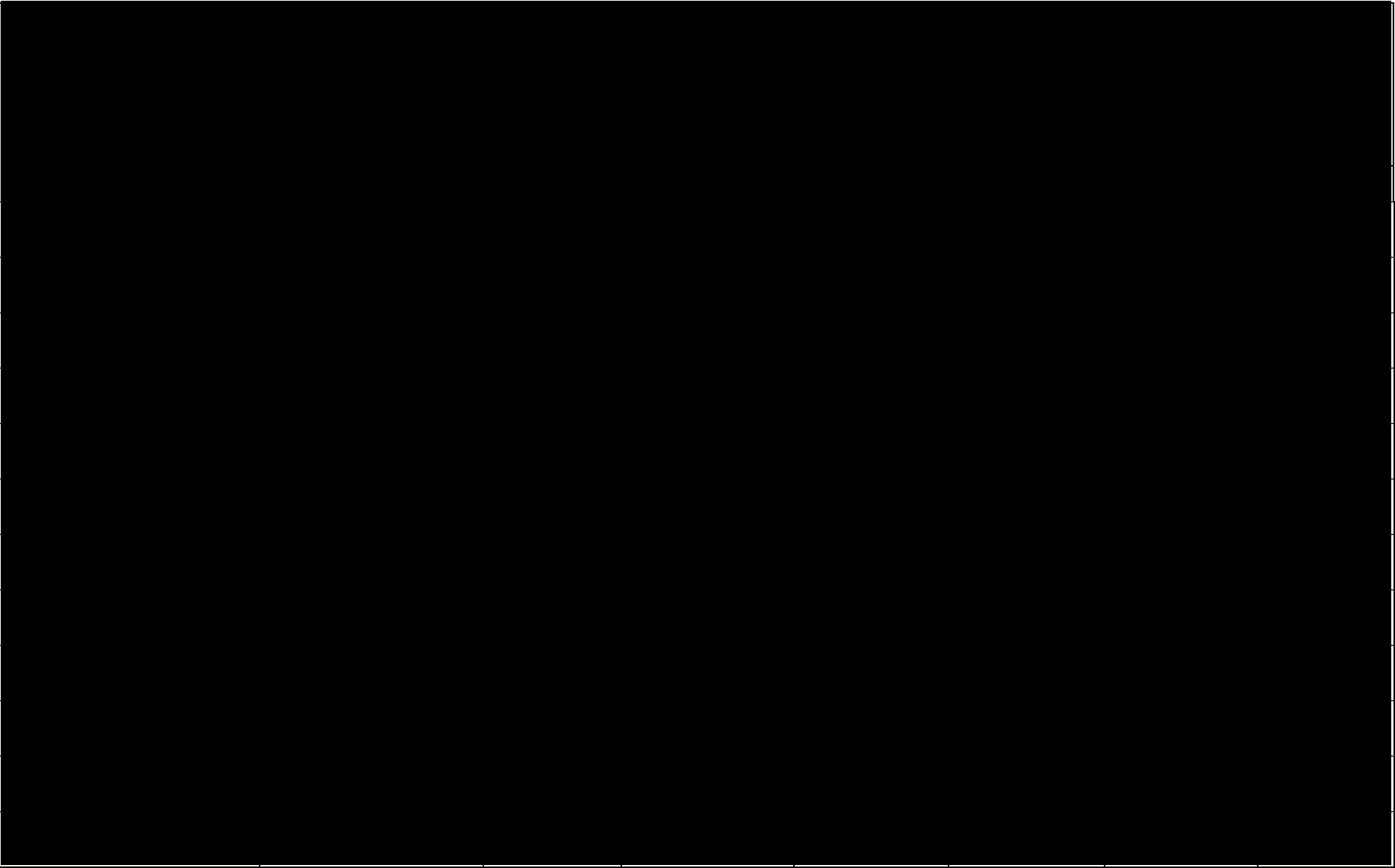


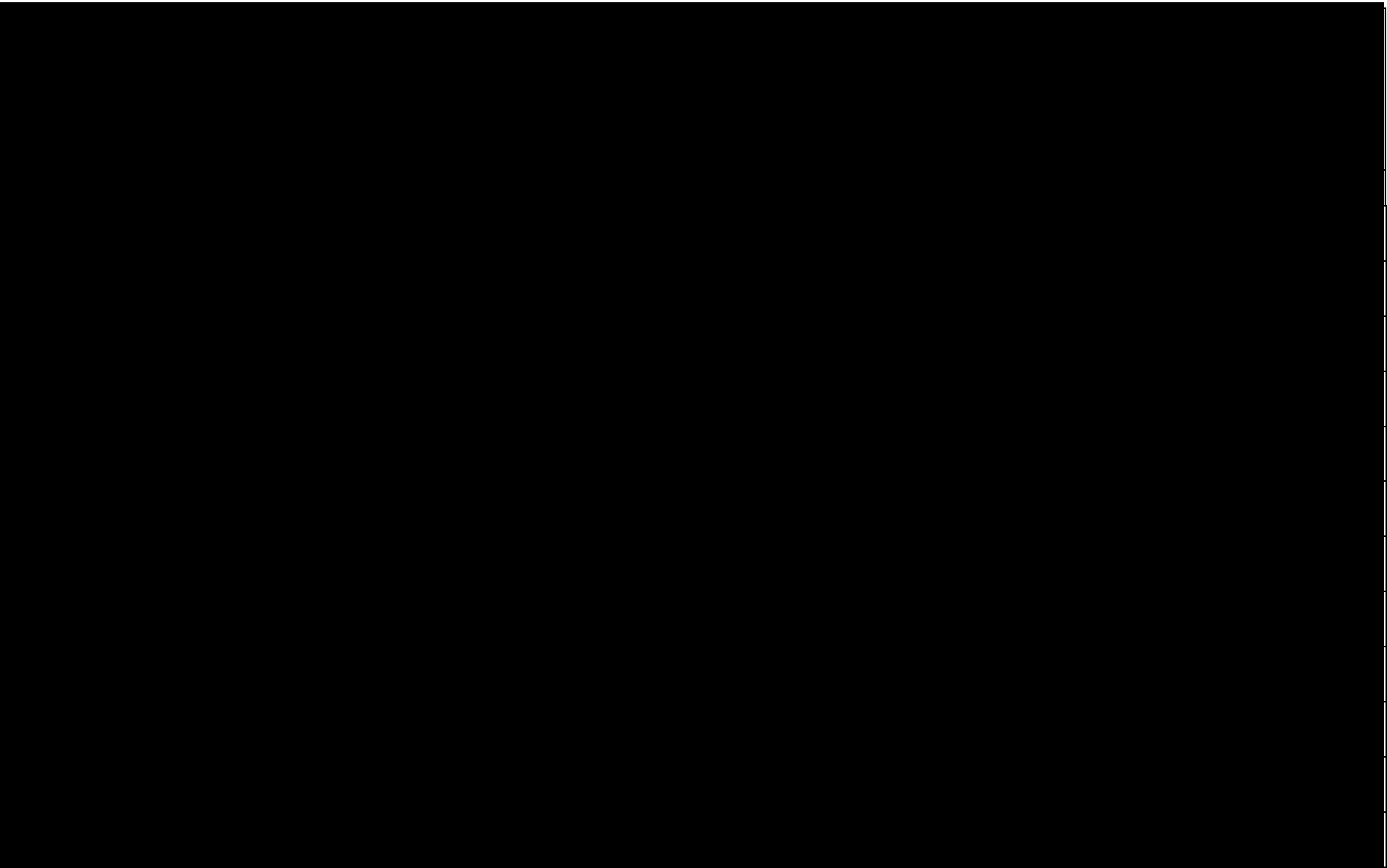


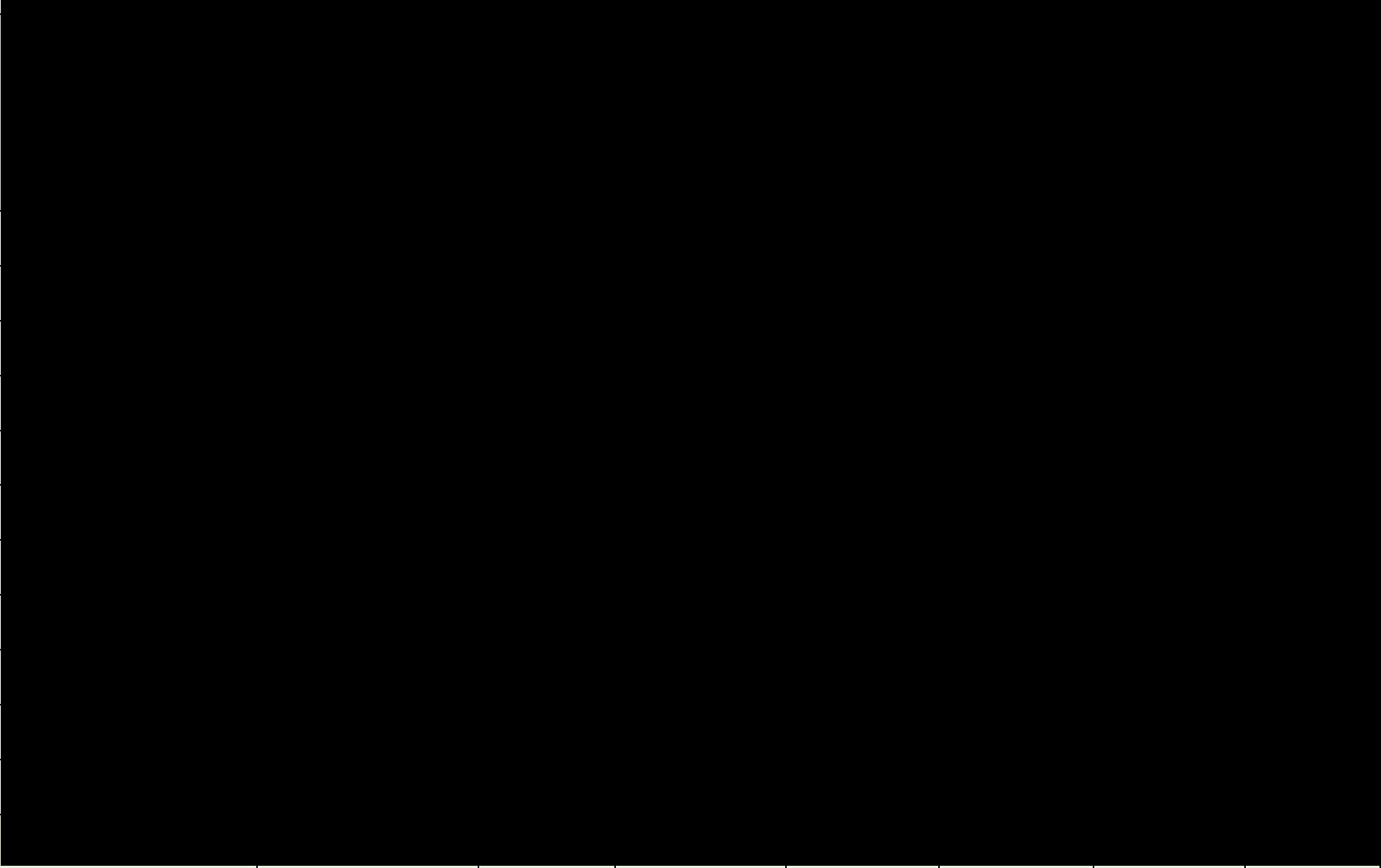


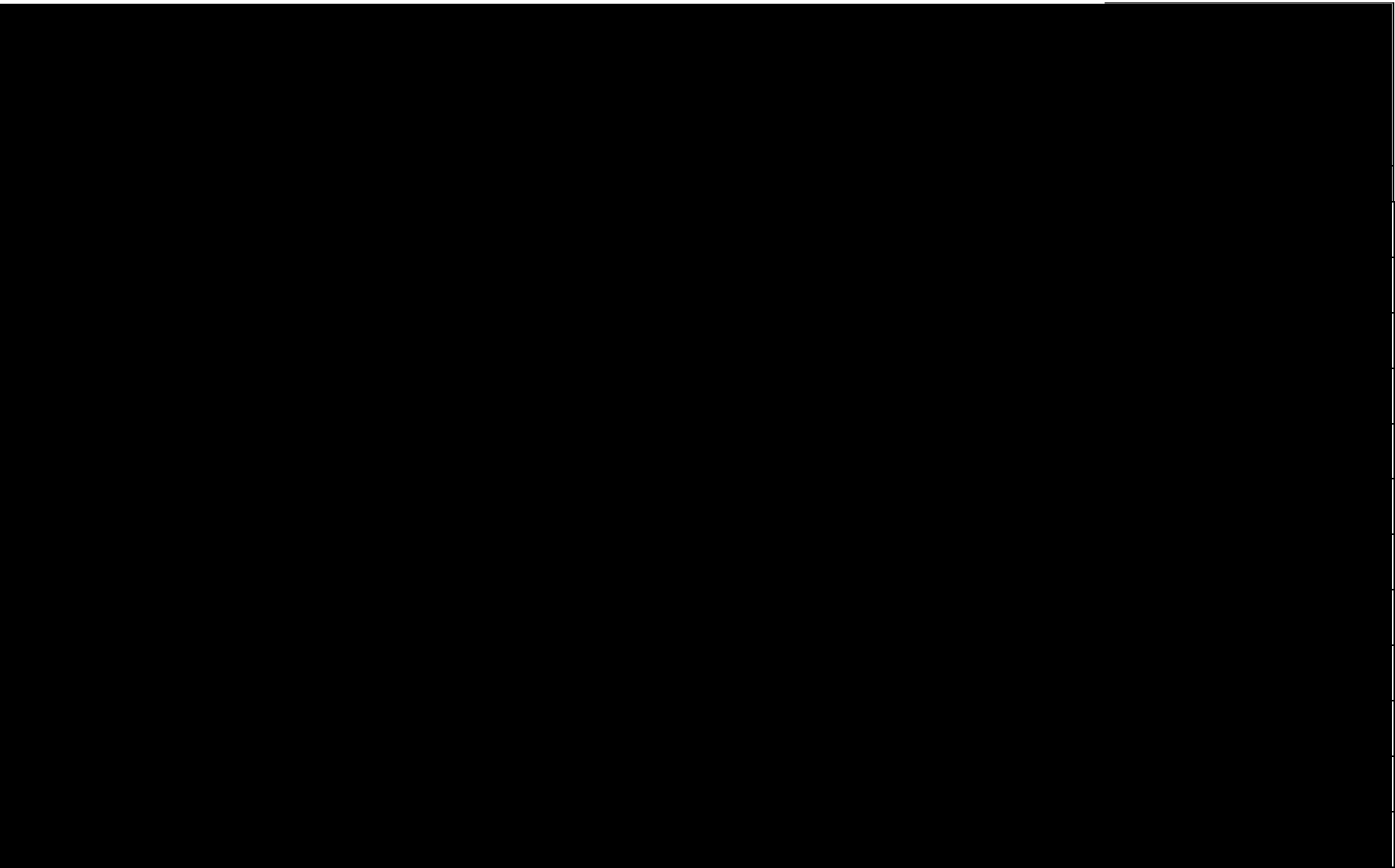




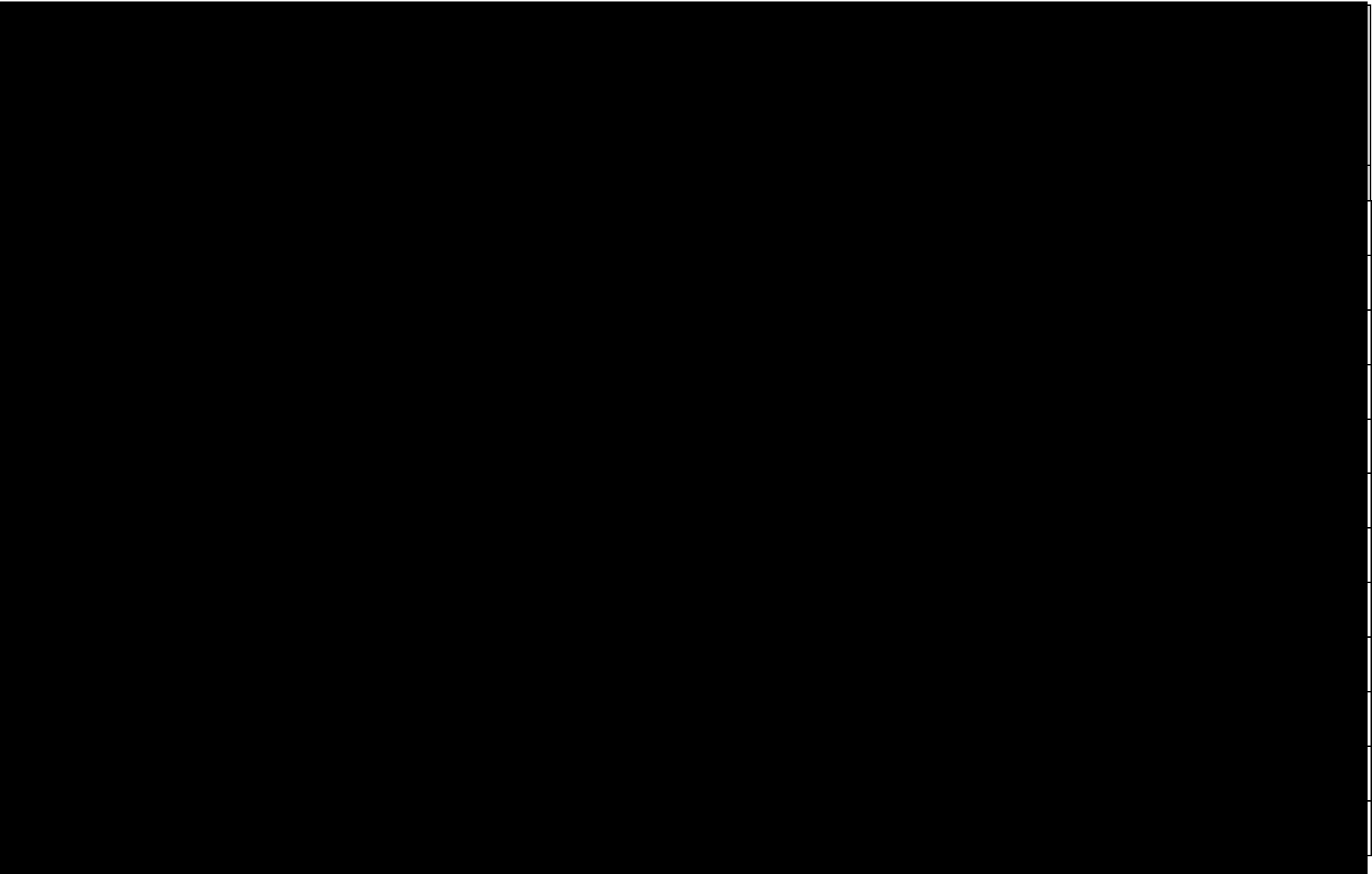


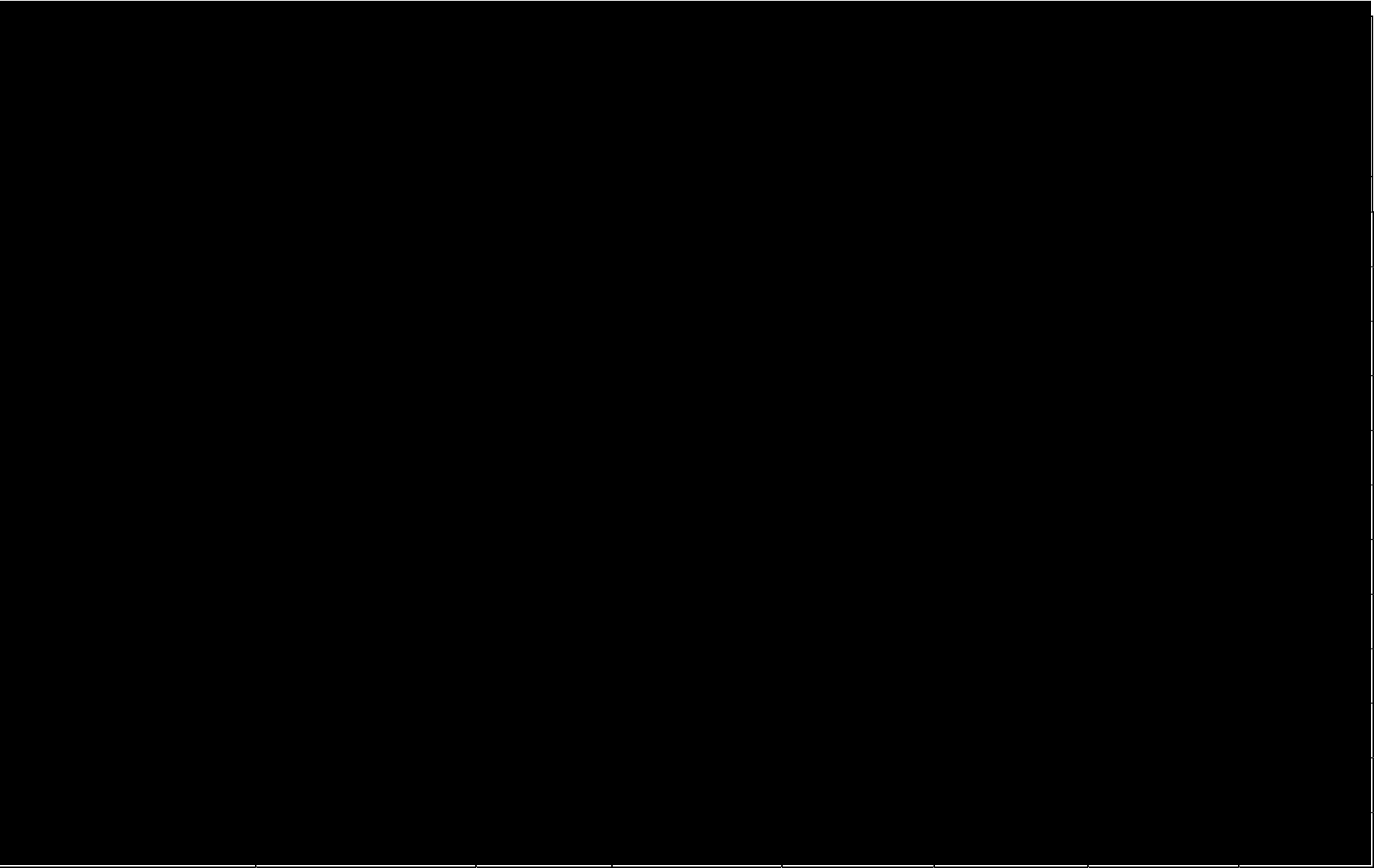




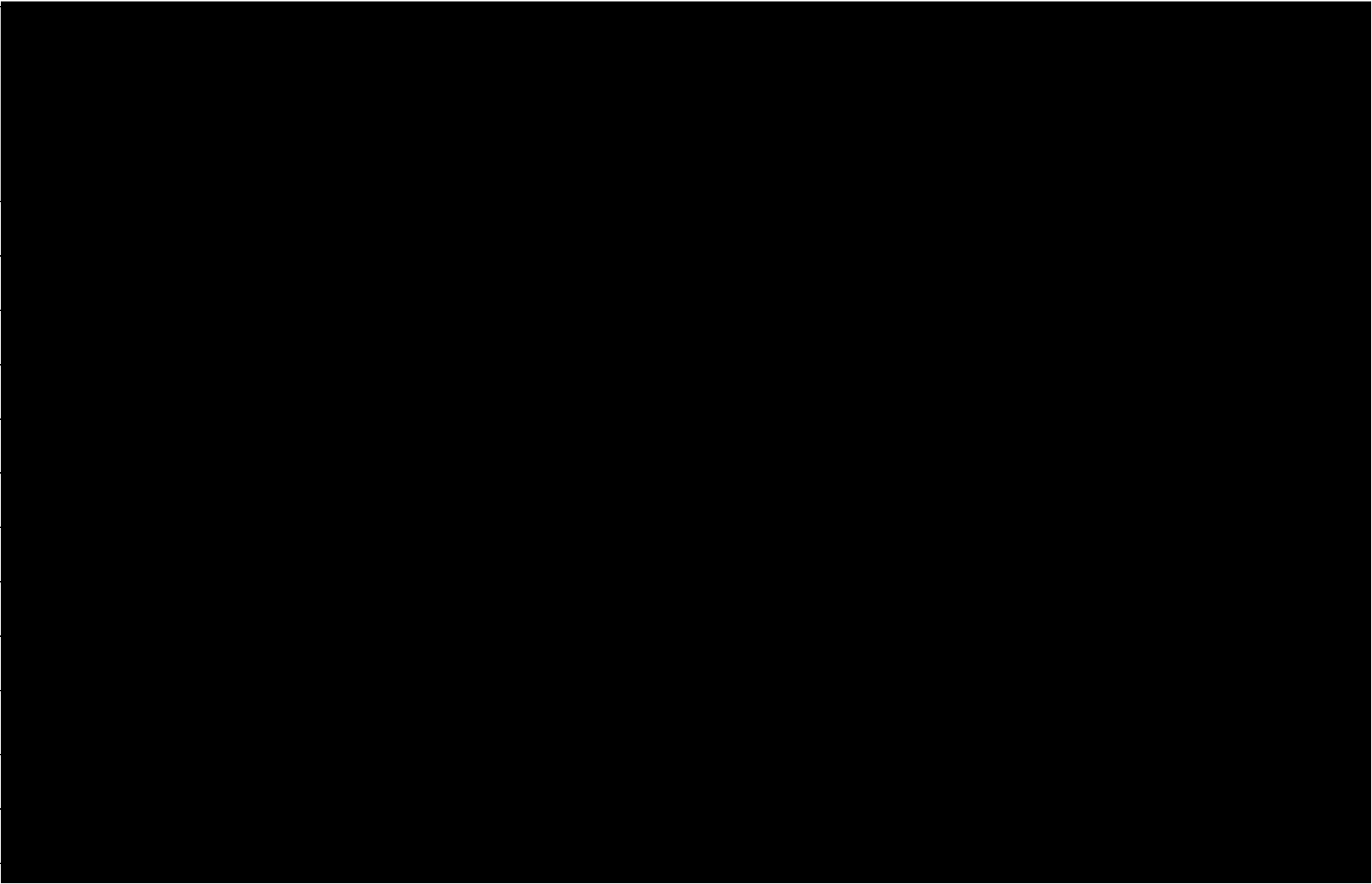


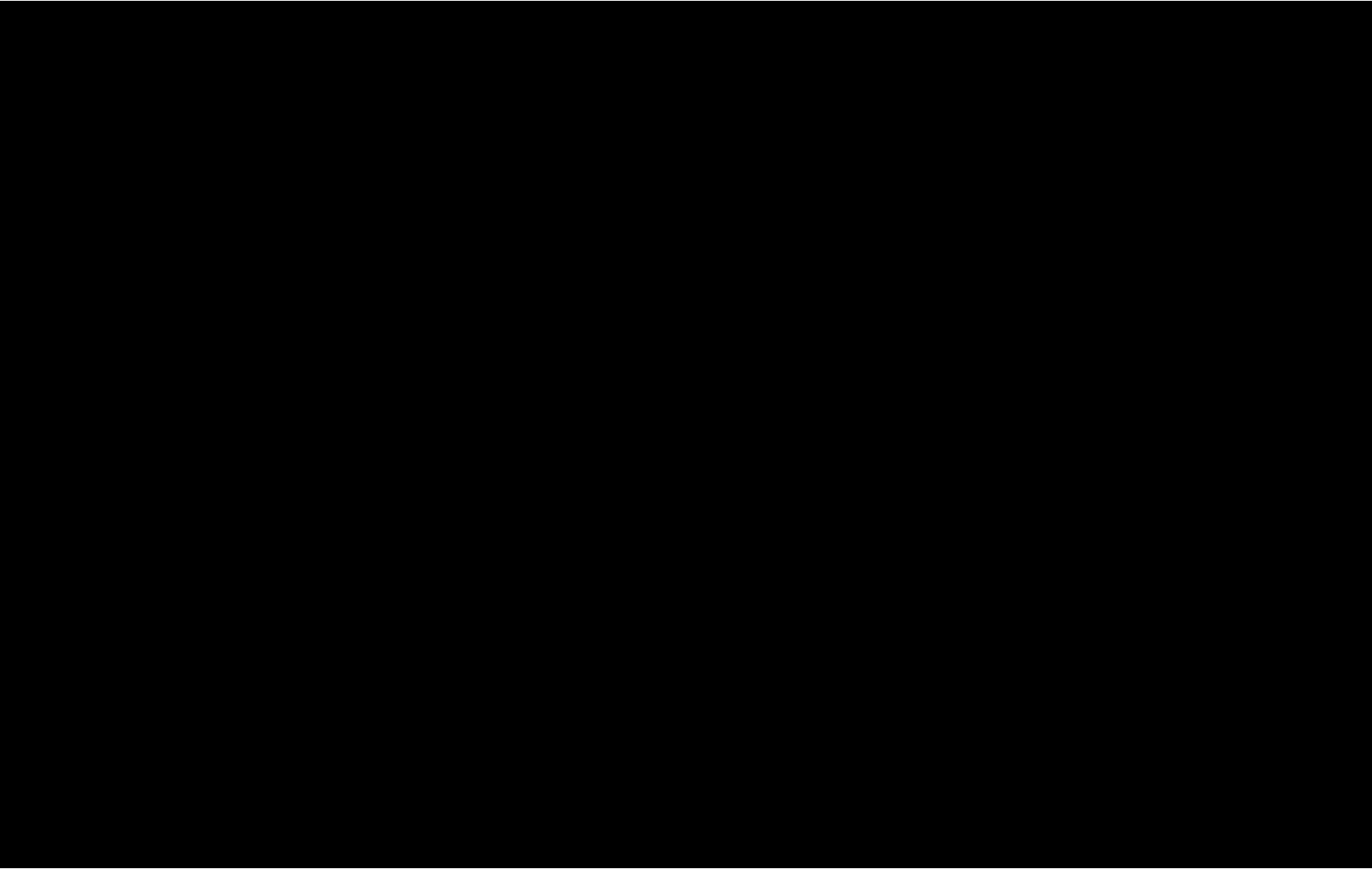


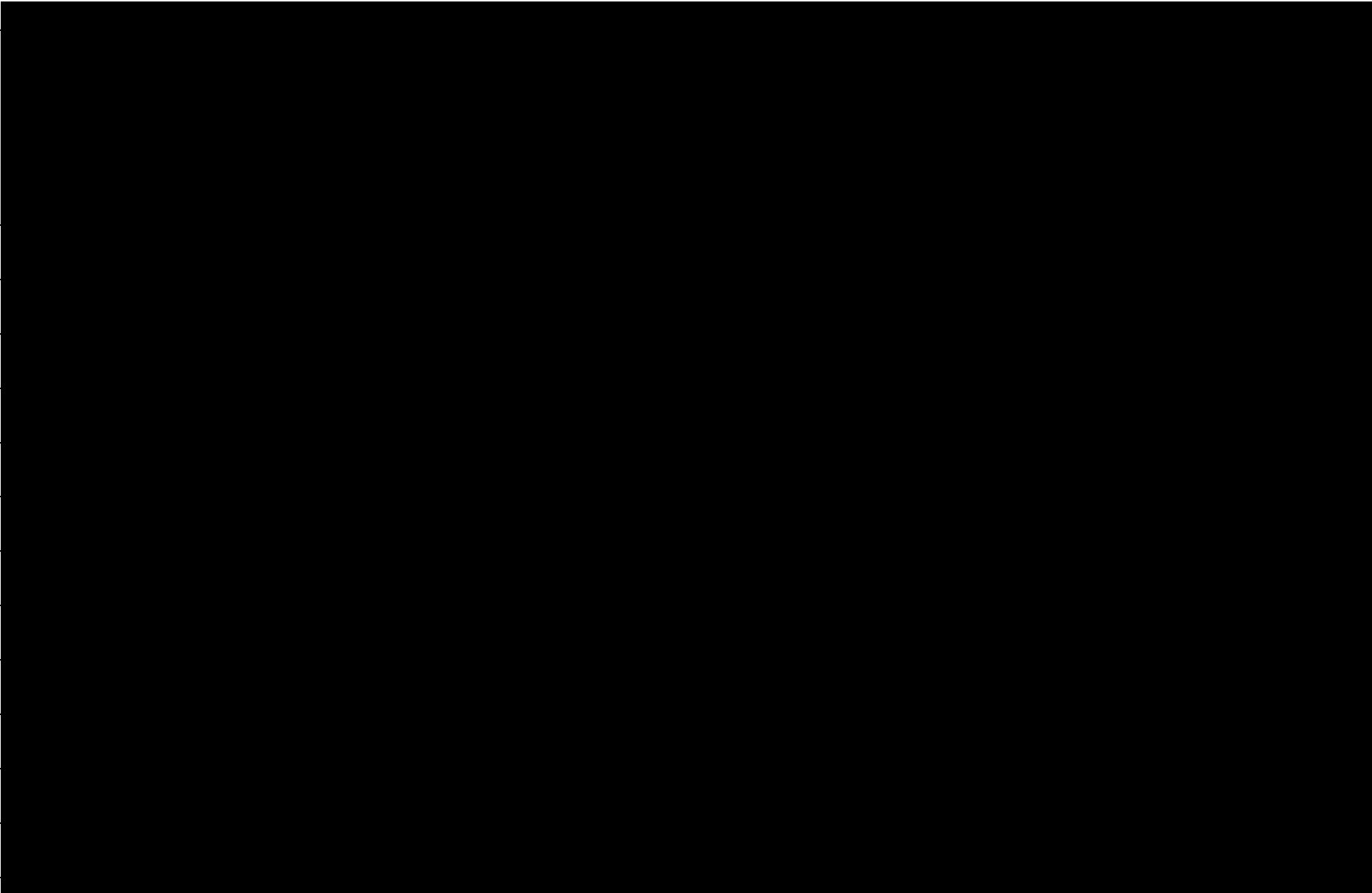


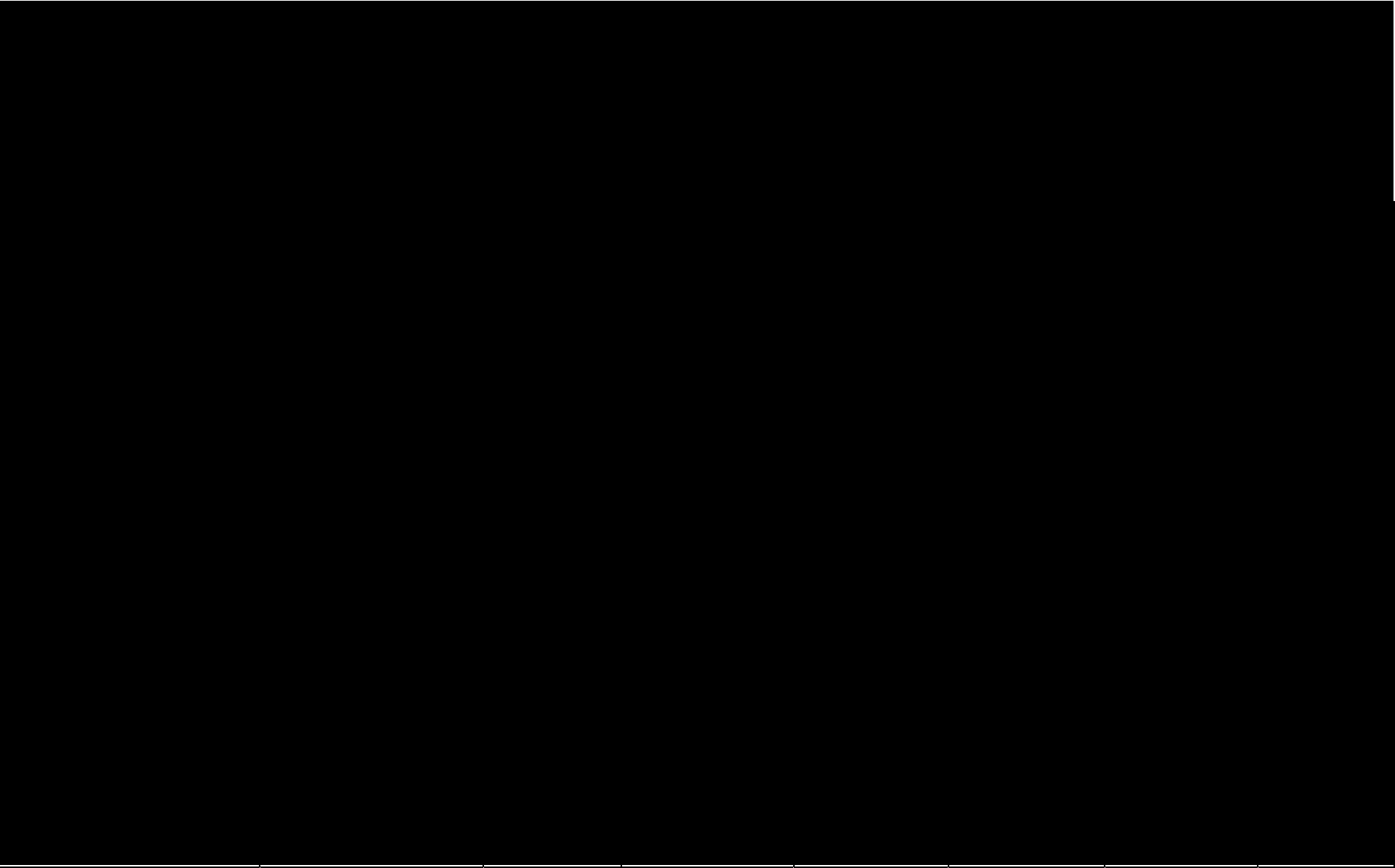


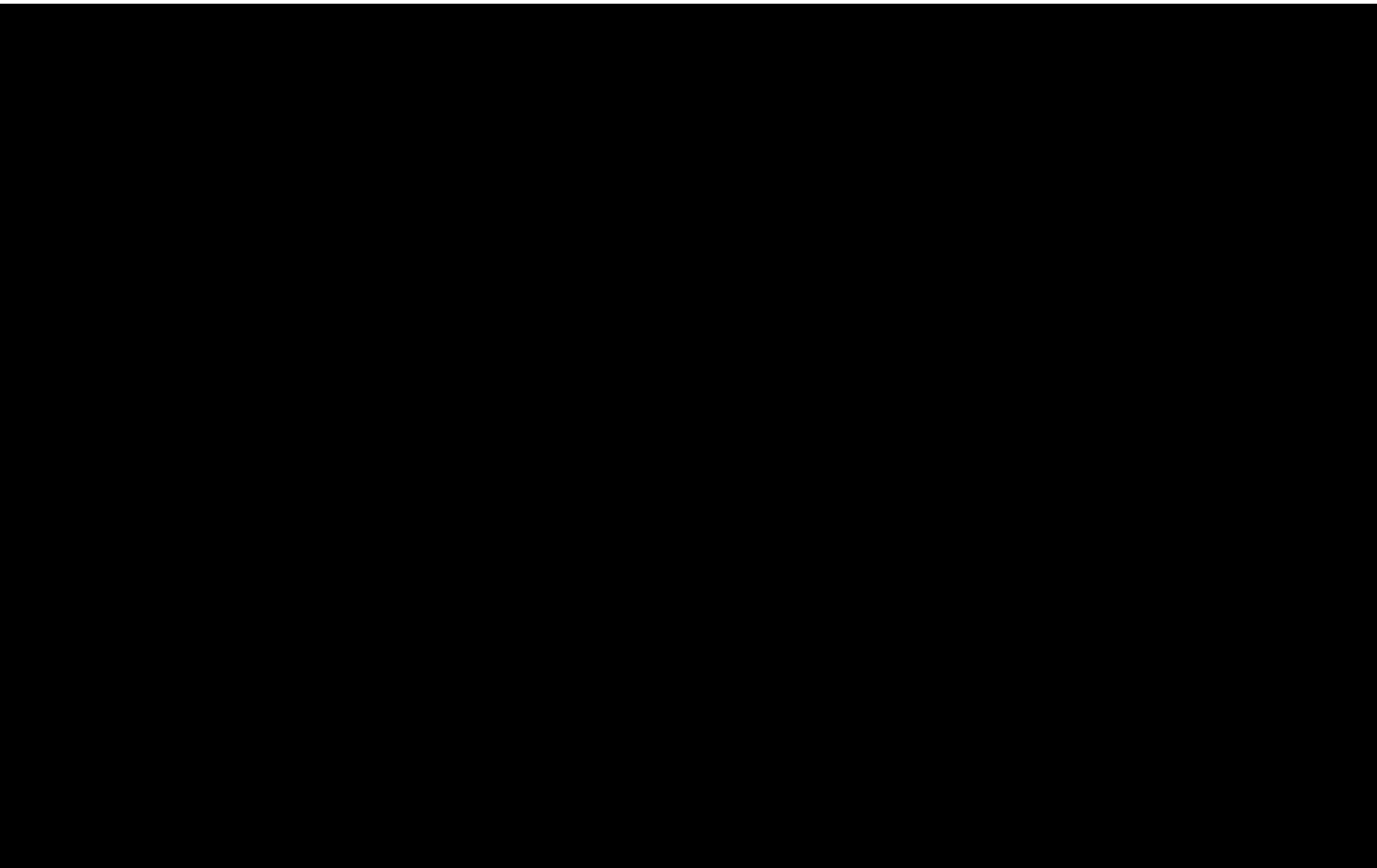


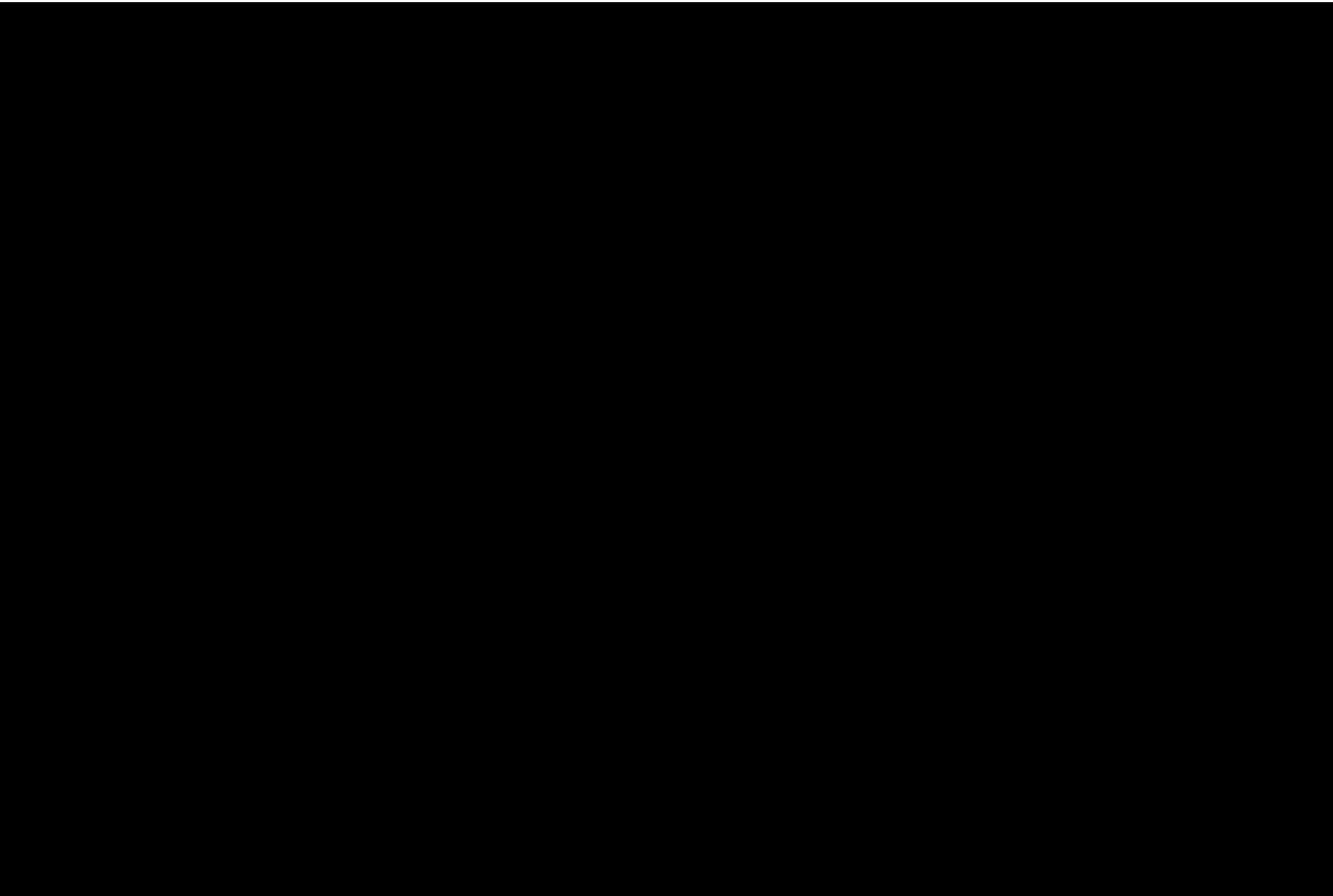


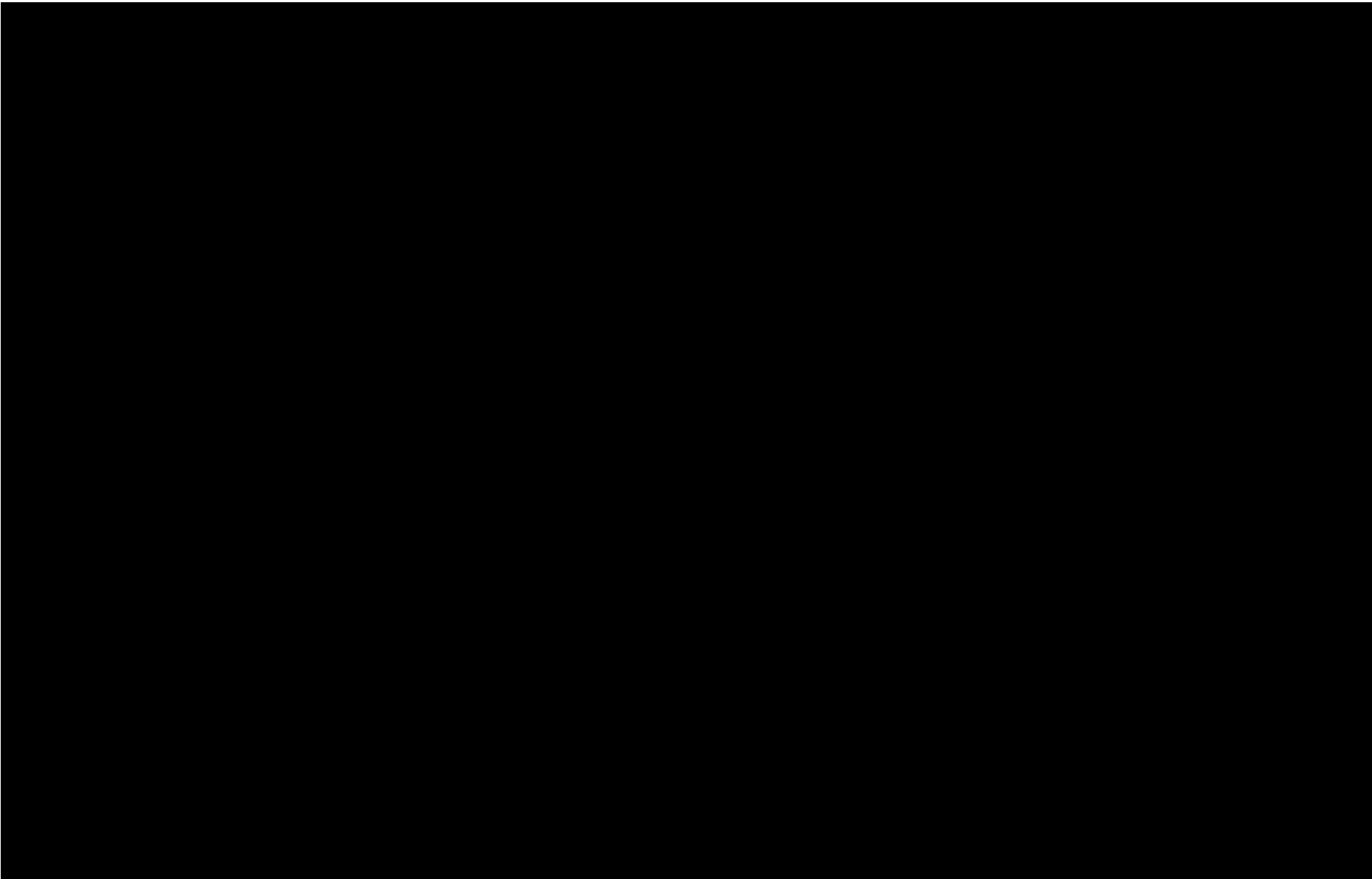




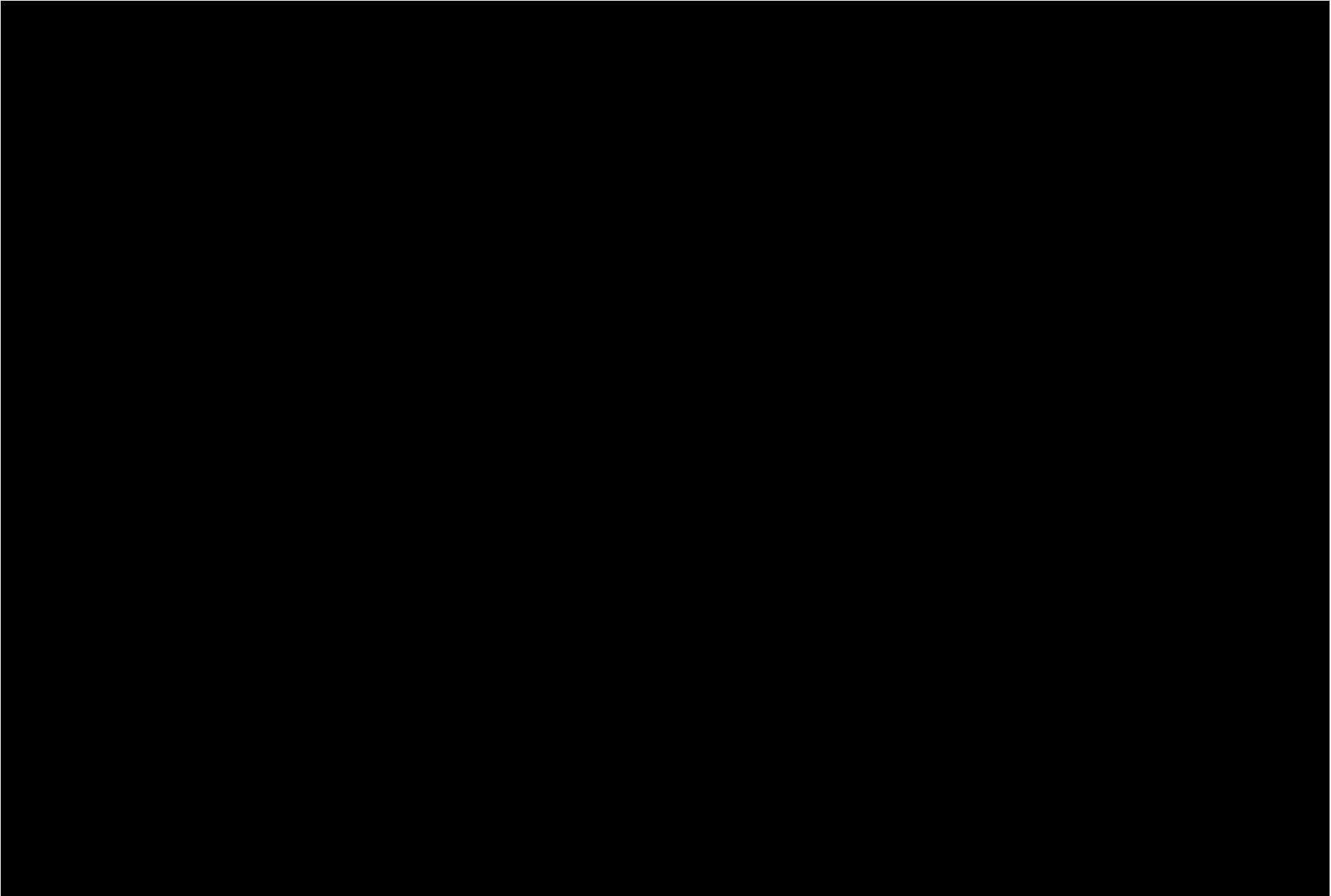




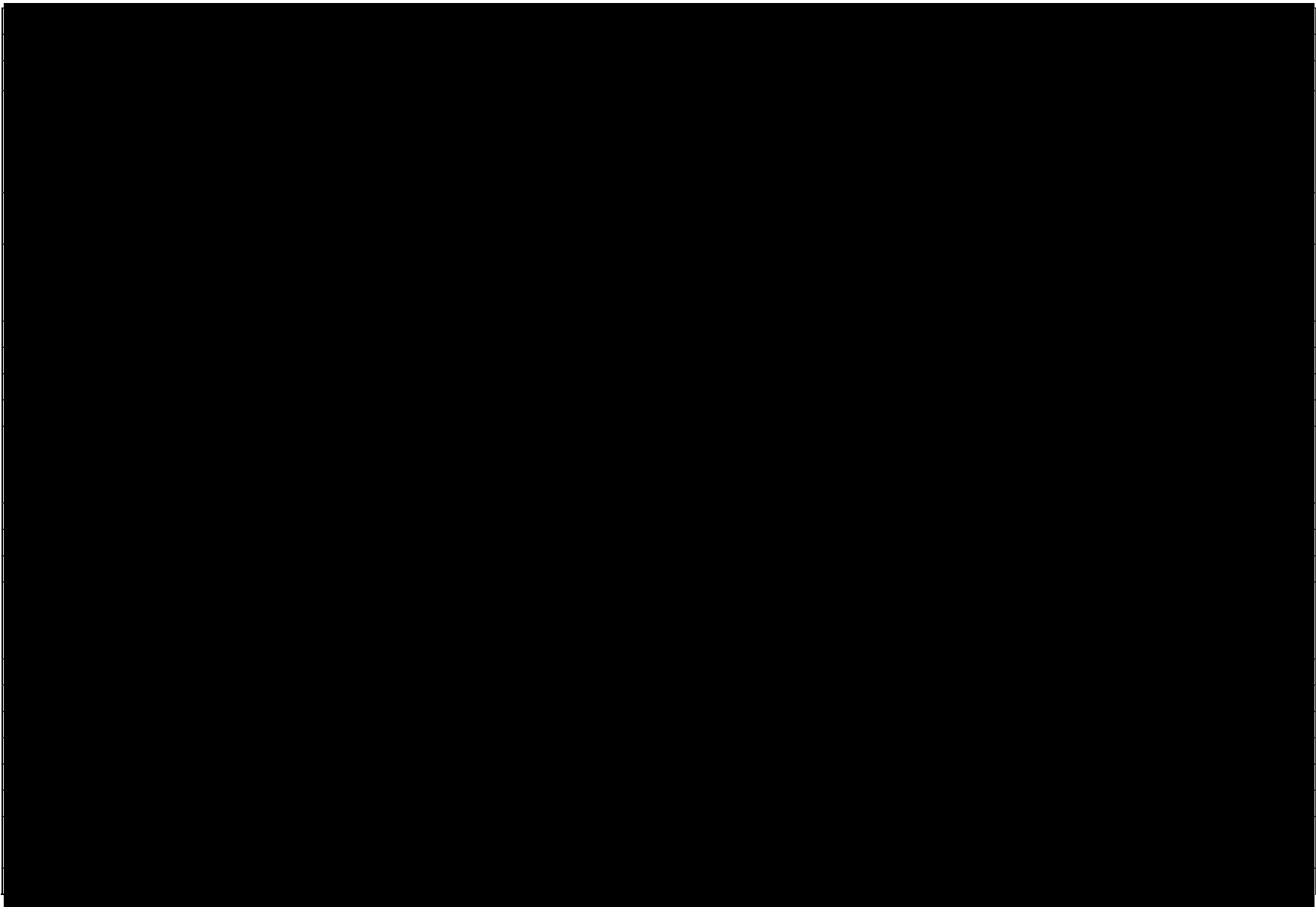














([REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

13. Travel

13.1 The Customer will only pay for the Contractor's travel costs:

- (a) pre-agreed in advance with the Customer;
- (b) incurred in accordance with the Customer's travel and expense policies (including the NSW Government Transport & Travel Policy, NSW Treasury Circular TC17-10 and any other travel and expense policies as may be notified by the Customer to the Contractor from time to time); and

[REDACTED]

[REDACTED]

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

[REDACTED]
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[REDACTED]
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14.

[REDACTED]

[REDACTED]

[REDACTED]

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[REDACTED]

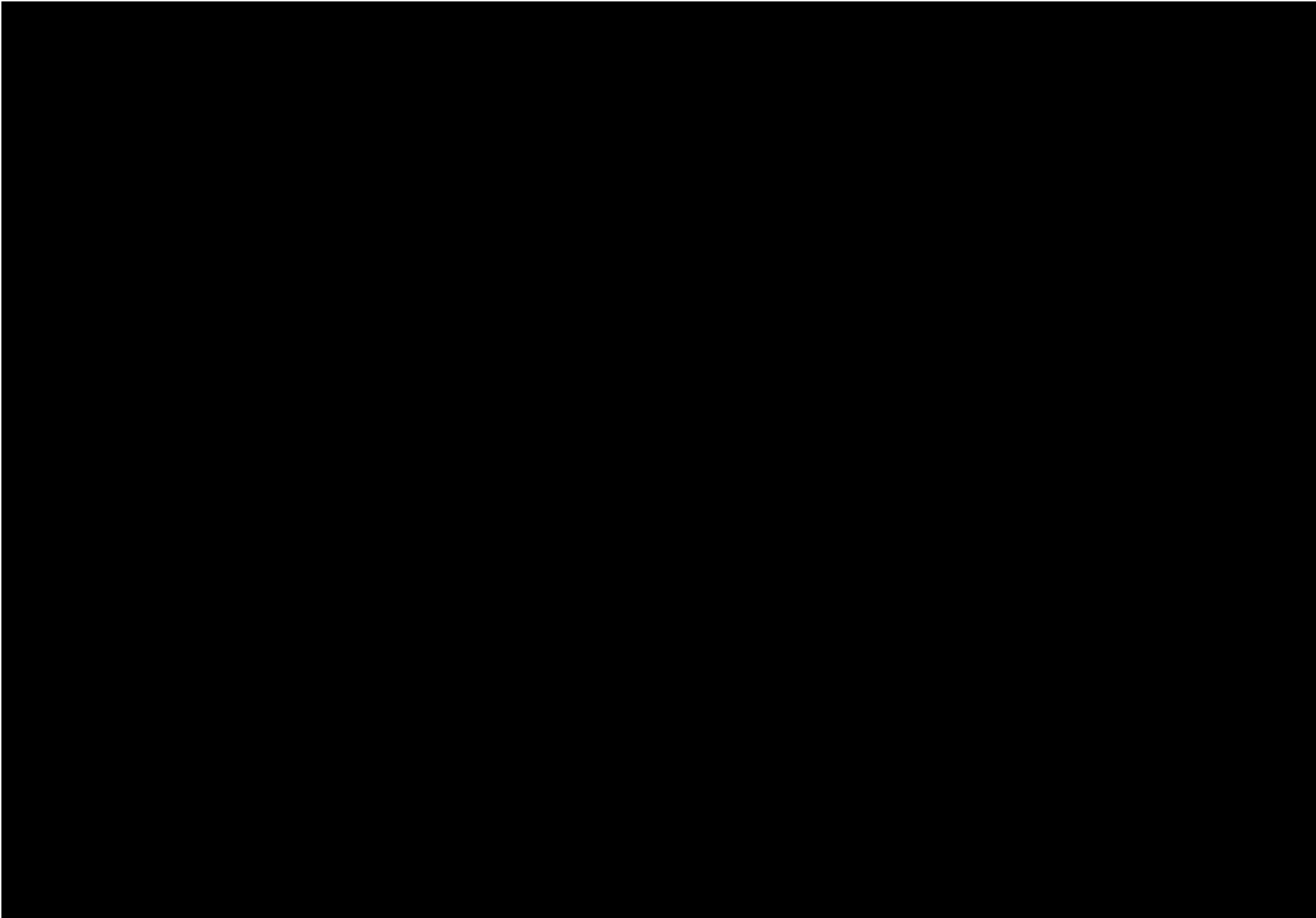
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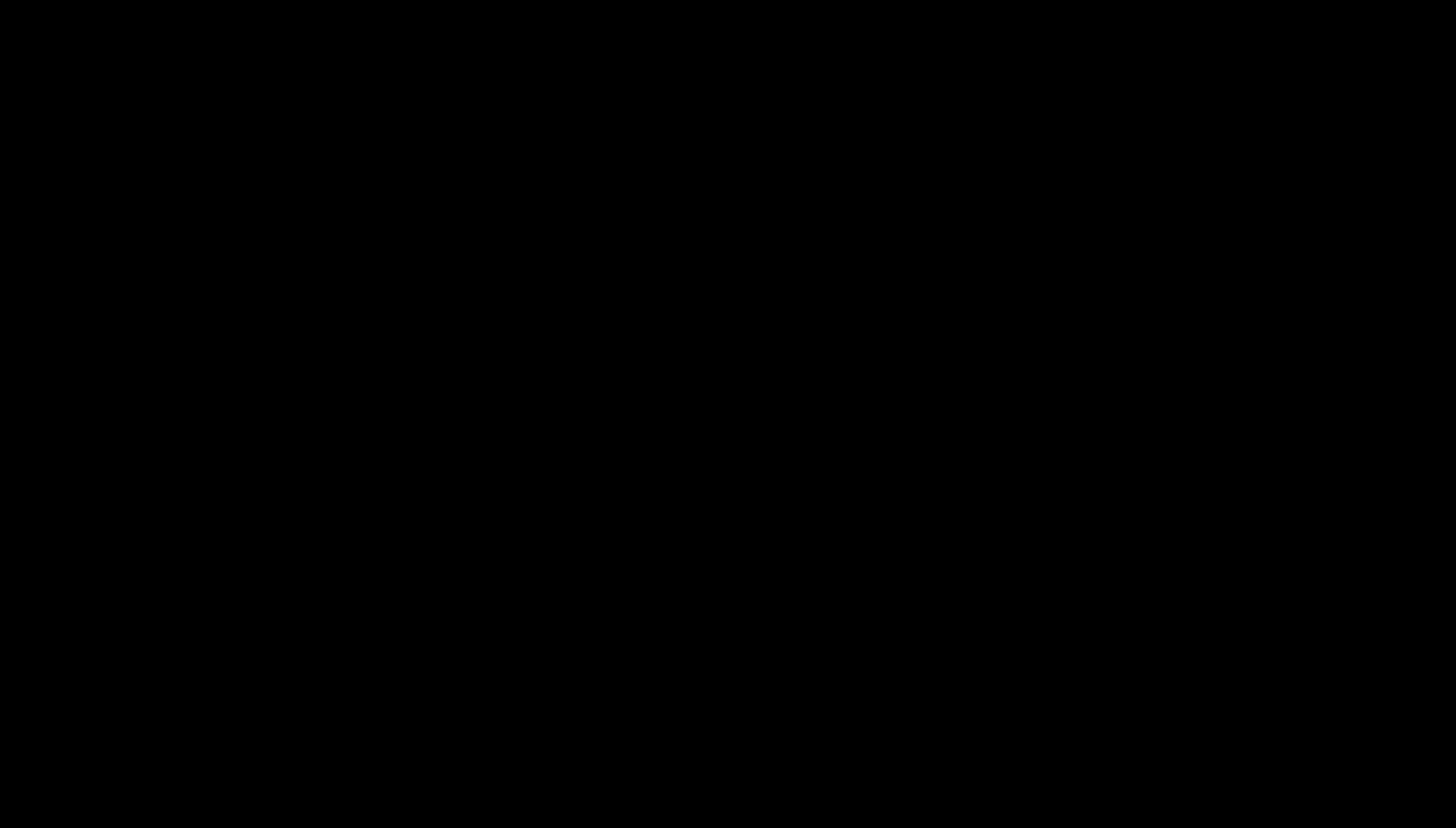
[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]





Attachment 12-3 Transition Out Services

1. Transition Out Services

- 1.1 Required Transition Out Services are described in Attachment 3-7 of Schedule 3 (SLA).

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

2. Transition In Approach

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

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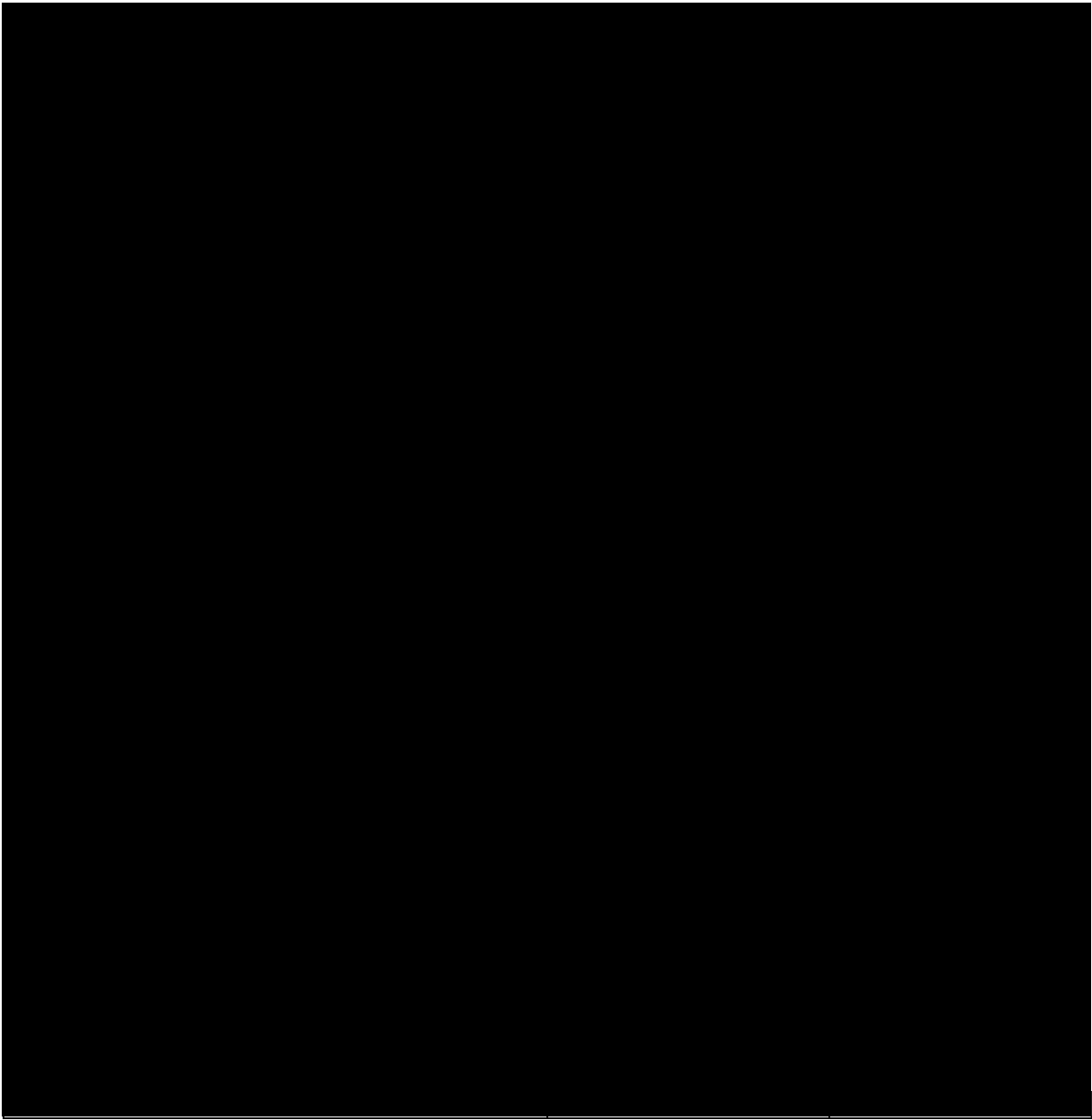
[REDACTED]

[REDACTED]

[Redacted text block]

3. Transition In Resource Plan

[Redacted text block]



Attachment 12-5 Bill of Materials (BOM)

